User Manual



H3/AC3 Smart SERIES

In order to prevent improper operation before use, please carefully read this manual.

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1. Notes on This Manual

1.1 Scope of Validity

This manual describes the assembly, installation, commissioning, maintenance and troubleshooting of the following model (s) of products:

H3-5.0-Smart H3-6.0-Smart H3-8.0-Smart H3-9.9-Smart H3-10.0-Smart
H3-12.0-Smart H3-15.0-Smart
AC3-5.0-Smart AC3-6.0-Smart AC3-8.0-Smart AC3-9.9-Smart AC3-10.0-Smart
AC3-12.0-Smart AC3-15.0-Smart

Note: Please keep this manual where it will be accessible at all times.

1.2 Target Group

This manual is for homeowners/ purchaser/ qualified electricians. Certain electrical operations described in this manual only can be performed by qualified electricians.

1.3 Symbols Used

The following types of safety instructions and general information appear in this document as described below:

⚠ DANGER

Danger!

"Danger" indicates a hazardous situation which, if not avoided, will result in death or serious injury.

⚠ WARNING

Warning!

"Warning" indicates a hazardous situation which, if not avoided, could result in death or serious injury.

⚠ CAUTION

Caution!

"Caution" indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTE

Note!

"Note" provides important tips and guidance.

⚠ DANGER

Danger!

The PV string will generate lethal high voltage when exposed to sunlight.

Operators must wear proper personal protective equipment during electrical connections.

Must ensure that cables are voltage-free with a measuring instrument before touching Dc cables.

Respect all safety instructions listed in relevant documents about PVstrings

⚠ DANGER

Danger!

Before electrical connections, please make sure that the inverter switch and all switches connected to the inverter are set to "OFF", otherwise electric shock may occur!

Ensure that the inverter is undamaged and all cables are voltage free before performing electrical work. Do not close the Ac circuit breaker until the electrical connection is complete.

⚠ WARNING

Warning!

Damage to the product caused by incorrect wiring is not covered by the warranty.

Electrical connection must be performed by professionals.

Operators must wear proper personal protective equipment during electrical connections.

All cables used in the PV generation system must be firmly attached, properly insulated, and adequately dimensioned.

⚠ DANGER

Danger!

The PV string will generate lethal high voltage when exposed to sunlight.

Respect all safety instructions listed in relevant documents about PV strings.

⚠ WARNING

Warning!

Make sure the PV array is well insulated to ground before connecting it to the inverter.

Make sure the maximum DC voltage and the maximum short circuit current of any string never exceed inverter permitted values specified in "Technical Data"

Check the positive and negative polarity of the PV strings, and connect the Pv connectors to corresponding terminals only after ensuring polarity correctness.

During the installation and operation of the inverter, please ensure that the positive or negative electrodes of PV strings do not short-circuit to the ground. Otherwise, an AC or Dc short-circuit may occur, resulting in equipment damage. The damage caused by this is not covered by the warranty.

Electric arc or contactor over-temperature may occur if the PV connectors are not firmly in place.

If the Dc input cables are reversely connected and the Dc switch has been rotated to "ON", do not operate immediately. Otherwise, the inverter may be damaged. Please turn the Dc switch to "OFF" and remove the Dc connector to adjust the polarity of the strings when the string current is lower than 0.5 A.

⚠ WARNING

Warning!

Before connecting the PV array to the inverter, ensure that the impedances between the positive terminals of the PV string and earth, and between the negative terminals of the PV string and earth are larger than 1 M Ohm.

This section explains the symbols shown on the inverter and on the type label:

Symbols	Explanation
	Symbol Explanation CE mark. The inverter complies with the requirements of the applicable CE guidelines.
	Beware of hot surface. The inverter can become hot during operation. Avoid contact during operation.
	Danger of high voltages. Danger to life due to high voltages in the inverter!
	Danger. Risk of electric shock!
	Danger to life due to high voltage. There is residual voltage in the inverter which needs 15 min to discharge. Wait 15 min before you open the upper lid or the DC lid.
	Read the manual.
	Product should not be disposed as household waste.
	PE conductor terminal

2. Safety

2.1 Appropriate Usage

H3/AC3 Smart series inverters are designed and tested in accordance with international safety requirements. However, certain safety precautions must be taken when installing and operating this inverter. The installer must read and follow all instructions, cautions and warnings in this installation manual.

- All operations including transport, installation, start-up and maintenance, must be carried out by qualified, trained personnel.
- The electrical installation & maintenance of the inverter shall be conducted by a licensed electrician and shall comply with local wiring rules and regulations.
- Before installation, check the unit to ensure it is free of any transport or handling damage, which could affect insulation integrity or safety clearances. Choose the installation location carefully and adhere to specified cooling requirements. Unauthorized removal of necessary protections, improper use, incorrect installation and operation may lead to serious safety and shock hazards or equipment damage.
- Before connecting the inverter to the power distribution grid, contact the local power distribution

grid company to get appropriate approvals. This connection must be made only by qualified technical personnel.

- Do not install the equipment in adverse environmental conditions such as in close proximity to flammable or explosive substances; in a corrosive or desert environment; where there is exposure to extreme high or low temperatures; or where humidity is high.
- Do not use the equipment when the safety devices do not work or are disabled.
- Use personal protective equipment, including gloves and eye protection during the installation.
- Inform the manufacturer about non-standard installation conditions.
- Do not use the equipment if any operating anomalies are found. Avoid temporary repairs.
- All repairs should be carried out using only approved spare parts, which must be installed in accordance with their intended use and by a licensed contractor or authorized service representative.
- Liabilities arising from commercial components are delegated to their respective manufacturers.
- Any time the inverter has been disconnected from the public network, please be extremely cautious as some components can retain charge sufficient to create a shock hazard. Prior to touching any part of the inverter please ensure surfaces and equipment are under touch safe temperatures and voltage potentials before proceeding.

2.2 PE Connection and Leakage Current

PV System Residual Current Factors

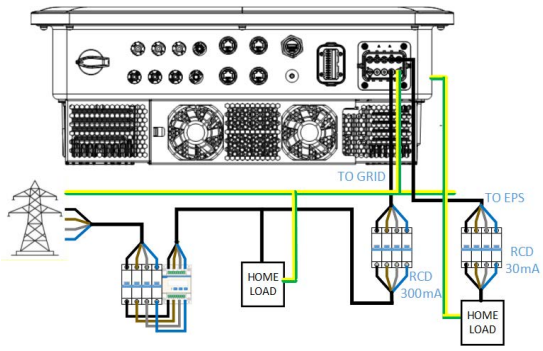
- In every PV installation, several elements contribute to the current leakage to protective earth (PE). these elements can be divided into two main types.
- Capacitive discharge current - Discharge current is generated mainly by the parasitic capacitance of the PV modules to PE. The module type, the environmental conditions (rain, humidity) and even the distance of the modules from the roof can effect the discharge current. Other factors that may contribute to the parasitic capacitance are the inverter's internal capacitance to PE and external protection elements such as lighting protection.
- During operation, the DC bus is connected to the alternating current grid via the inverter. Thus, a portion of the alternating voltage amplitude arrives at the DC bus. The fluctuating voltage constantly changes the charge state of the parasitic PV capacitor (i.e capacitance to PE). This is associated with a displacement current, which is proportional to the capacitance and the applied voltage amplitude.
- Residual current - if there is a fault, such as defective insulation, where an energized cable comes into contact with a grounded person, an additional current flows, known as a residual current.

Residual Current Device (RCMU)

- All inverters incorporate a certified internal RCMU (Residual current monitoring unit) to protect against possible electrocution in case of a malfunction of the PV array, cables or inverter (DC). The RCMU in the inverter can detect leakage on the DC side. There are 2 trip thresholds for the RCMU as required by the DIN VDE 0126-1-1 standard. A low threshold is used to protect against rapid changes in leakage typical of direct contact by people. A higher threshold is used for slowly rising leakage currents, to limit the current in grounding conductors for the safety. The default value for higher speed personal protection is 30mA, and 300mA per unit for lower speed fire safety.

Installation and Selection of an External RCD device

- An external RCD is required in some countries. The installer must check which type of RCD is required by the specific local electric codes. Installation of an RCD must always be conducted in accordance with local codes and standards. recommends the use of a type-A RCD. Unless a lower value is required by the specific local electric codes, suggests an RCD value between 100mA and 300mA.
- In installations where the local electric code requires an RCD with a lower leakage setting, the discharge current might result in nuisance tripping of the external RCD. The following steps are recommended to avoid nuisance tripping of the external RCD:
- Selecting the appropriate RCD is important for correct operation of the installation. An RCD with a rating of 30mA may trip at a leakage as 15mA (according to IEC 61008). High quality RCDs will typically trip at a value closer to their rating.



Note: The detailed wiring diagrams for EPS and Grid can be found in Section 6.7 "Installation steps for 5-core wiring".

3. Introduction

3.1 Basic Features

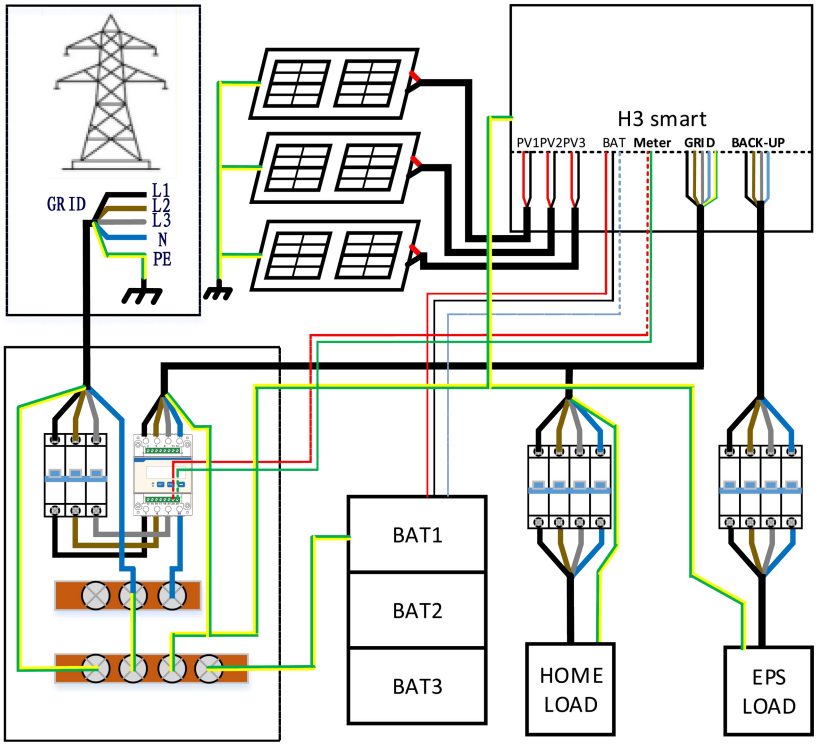
H3/AC3 Smart series are high-quality inverters which can convert solar energy to AC energy and store energy into battery. The inverter can be used to optimize self-consumption, store in the battery for future use or feed-in to public grid. Work mode depends on PV energy and user's preference.

- System advantages:
- Advanced DSP control technology.
- Utilizes the latest high-efficiency power component.
- Advanced anti-islanding solutions.
- IP65 protection level.
- Max. Efficiency up to 98%. EU efficiency up to 97.3%. THD<3%.
- Safety & Reliability: Transformerless design with software and hardware protection.
- Export limitation (Meter/DRM0/ESTOP).
- Power factor regulation. Friendly HMI.
- LED status indications.
- LCD display technical data, human-machine interaction through four touch keys.
- PC remote control.
- System connection diagrams

Note: According to Australian safety requirements, the neutral cables of the on-grid side and backup side must be connected together. Otherwise, the backup function will not work.

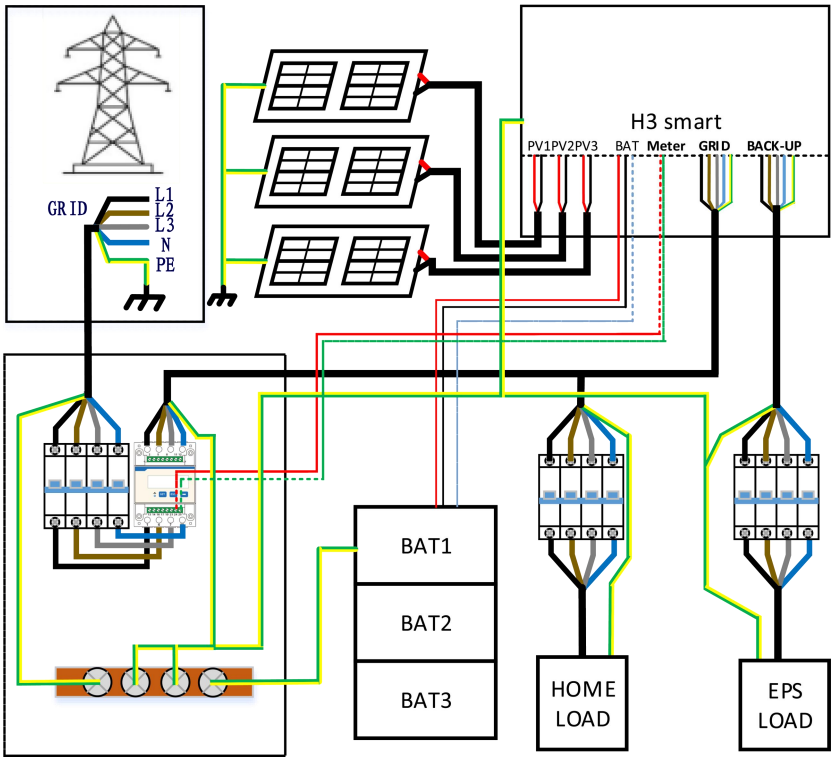
This diagram is an example for an application that neutral connects with the PE in a distribution box.

For countries such as Australia, New Zealand, South Africa, etc, please follow local wiring regulations.



This diagram is an example for an application in which neutral is separated from the PE in the distribution box.

For countries such as China, Germany, the Czech Republic, Italy, etc, please follow local wiring regulations.

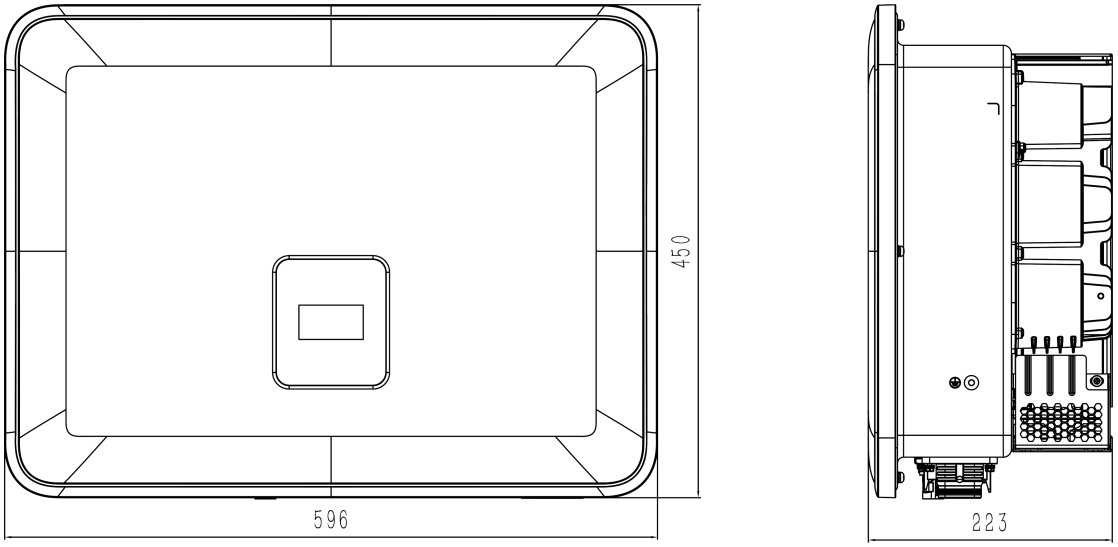


- Work modes:

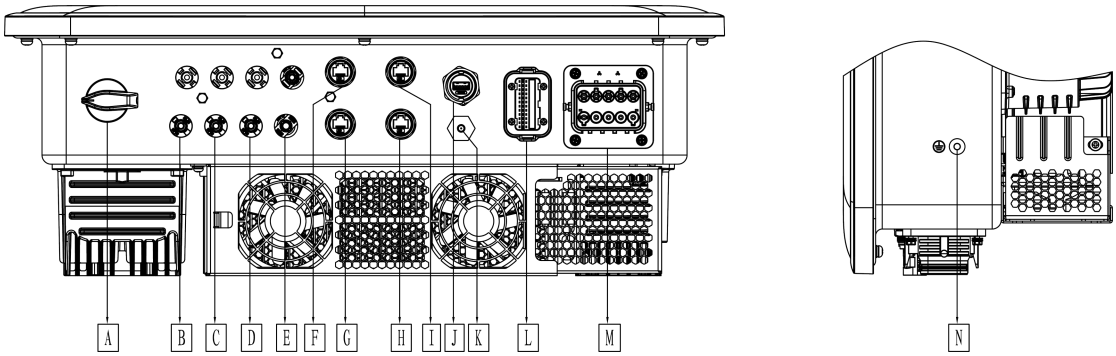
Work modes	Description
Self-use (with PV Power)	Priority: load>battery>grid The energy produced by the PV system is used to optimize self-consumption. The excess energy is used to charge the batteries, then exported to gird.
Self-use (without PV Power)	When no PV is supplied, the battery will discharge for local loads first. Battery will charge when excess generation from other generation sources is detected.
Feed in priority	Priority: load>grid>battery In the case of the external generator, the power generated will be used to supply the local loads firstly, then export to the public grid. The redundant power will charge the battery.
Back up mode	When the grid is off, system will supply emergency power from PV or battery to supply the home loads (Battery is necessary in EPS mode).
PeakShaving	The system can be set to provide a peak shaving function. A Peak Shaving limit must be set by adjusting “Import Limit” to the desired value. We can increase the peak shaving support uptime by setting the “Threshold SOC”. When the battery is above the “Threshold SOC” the system will work in “Self-Use mode. When the battery is below the “Threshold SOC” the peak shaving function will be the priority and the system will only provide power from the battery when the “Import Limit” is exceeded. When below the “Threshold SOC” the system will charge from the grid when there is available power without exceeding the “Import Limit”. This is to ensure prolonged Peak Shaving support for extended periods. If the “Import Limit” is exceeded constantly for an extended period of time, the peak shaving function can only guarantee successful operation while energy remains within the battery. If the battery designated “low level” is reached, the peak shaving function will cease.

NOTICE
Charging time is when the battery is charged within the set time range. The setting of charging time can be used in the above work modes. The charging period is mainly used to set the charging time from the power grid to the battery. The PV can also charge the battery when there is sufficient PV outside of charging time.

3.2 Dimensions



3.3 Terminals of inverter



Item	Description	Item	Description
A	DC Switch	H	DRM
B	PV1	I	Meter
C	PV2	J	COMM/DONGLE
D	PV3	K	Antenna
E	BAT	L	COM
F	BMS	M	EPS/GRID
G	LAN	N	Grounding Screw

Note: Only authorized personnel are permitted to set the connection.

4. Technical Data

4.1 PV Input (For H3 Smart Only)

Model	H3-5.0-Smart	H3-6.0-Smart	H3-8.0-Smart	H3-9.9-Smart	H3-10.0-Smart	H3-12.0-Smart	H3-15.0-Smart
PV							
Max. DC Input Power [W]	11000	13200	17600	18000	18000	22500	22500
Max. DC voltage [V]	1000[1]						
Nominal DC operating voltage [V]	620						
Max. MPPT Input Current [A]	20/20/20	20/20/20	20/20/20	20/20/20	20/20/20	20/20/20	20/20/20
Max. MPPT Short Circuit Current [A]	25/25/25	25/25/25	25/25/25	25/25/25	25/25/25	25/25/25	25/25/25
MPPT Voltage Range [V]	120-950	120-950	120-950	120-950	120-950	120-950	120-950
MPPT voltage range (full load) [V]	120-850	120-850	140-850	175-850	175-850	210-850	263-850
Start-up voltage [V]	140	140	140	140	140	140	140
No. of MPP trackers	3	3	3	3	3	3	3
Strings per MPP tracker	1+1+1	1+1+1	1+1+1	1+1+1	1+1+1	1+1+1	1+1+1

[1] For 1000V system, PV Maximum operating voltage is 950V.

4.2 Battery

Battery	H3-5.0-Smart AC3-5.0-Smart	H3-6.0-Smart AC3-6.0-Smart	H3-8.0-Smart AC3-8.0-Smart	H3-9.9-Smart AC3-9.9-Smart	H3-10.0-Smart AC3-10.0-Smart	H3-12.0-Smart AC3-12.0-Smart	H3-15.0-Smart AC3-15.0-Smart
Battery Type	Lithium-Ion battery						
Battery voltage [V]	100-800						
Full AC load Battery voltage [V]	108	125	160	210	210	250	310
Max. Charge/ discharge current [A]	50.0						
Communication interface	CAN						

4.3 AC Output/Input

Model	H3-5.0-Smart AC3-5.0-Smart	H3-6.0-Smart AC3-6.0-Smart	H3-8.0-Smart AC3-8.0-Smart	H3-9.9-Smart AC3-9.9-Smart	H3-10.0-Smart AC3-10.0-Smart	H3-12.0-Smart AC3-12.0-Smart	H3-15.0-Smart AC3-15.0-Smart
AC OUTPUT							
Nominal AC power [VA]	5000	6000	8000	9900	10000	12000	15000
Max. apparent AC power [VA]	5500	6600	8800	9900	11000	13200	16500
Rated Grid Voltage (AC voltage range) [V]	400V/230Vac; 380V/220Vac, 3L/N/PE						
Rated grid frequency [Hz]	50/60Hz						
Max. AC Current (Per phase) [A]	8.3	10.0	13.3	15.0	16.7	20.0	25.0
Power Factor	1 (Adjustable from 0.8 leading to 0.8 lagging)						

Export Control	YES						
AC inrush current [A]	15A@0.5ms						
Max. output fault current [A]	150A@0.5ms						
Max. output over current protection [A]	50						
THDI	<3%@rated power						
AC INPUT							
Max. AC power [VA]	6000	7200	9600	12000	12000	14400	16000
Rated grid voltage (AC voltage range) [V]	400V/230Vac; 380V/220Vac, 3L/N/PE						
Rated grid frequency [Hz]	50/60Hz						
Max. AC current [A] (Per phase)	9.1	10.9	14.5	18.2	18.2	21.8	24.2
AC inrush current [A]	15A@0.5ms						

4.4 EPS Output

Model	H3-5.0-Smart AC3-5.0-Smart	H3-6.0-Smart AC3-6.0-Smart	H3-8.0-Smart AC3-8.0-Smart	H3-9.9-Smart AC3-9.9-Smart	H3-10.0-Smart AC3-10.0-Smart	H3-12.0-Smart AC3-12.0-Smart	H3-15.0-Smart AC3-15.0-Smart
EPS OUTPUT (WITH BATTERY)							
Max. Apparent AC Power [VA]	5000	6000	8000	10000	10000	12000	15000
Rated output voltage [V]	400V/230VAC; 3L/N/PE						
Rated Frequency [Hz]	50/60	50/60	50/60	50/60	50/60	50/60	50/60
EPS Max Current (Per phase) [A]	7.2	8.7	11.6	14.5	14.5	17.4	21.7
Power Factor	1 (Adjustable from 0.8 leading to 0.8 lagging)						
Parallel operation	Yes@max10Pcs						
Switch time	<20ms						
THDV	<3%@Linear Load						

4.5 Efficiency and Protection

Model	H3-5.0-Smart AC3-5.0-Smart	H3-6.0-Smart AC3-6.0-Smart	H3-8.0-Smart AC3-8.0-Smart	H3-9.9-Smart AC3-9.9-Smart	H3-10.0-Smart AC3-10.0-Smart	H3-12.0-Smart AC3-12.0-Smart	H3-15.0-Smart AC3-15.0-Smart
EFFICIENCY							
MPPT Efficiency	99.90%	99.90%	99.90%	99.90%	99.90%	99.90%	99.90%
Max. Efficiency	98.20%	98.20%	98.20%	98.20%	98.20%	98.20%	98.20%
Euro-Efficiency	97.20%	97.20%	97.20%	97.20%	97.20%	97.20%	97.20%
PROTECTION							
PV Reverse Polarity Protection	YES						
Battert Reverse Protection	YES						

Anti-islanding protection	YES, Active Frequency Drift with Positive Feedback
Output short protection	YES
Leakage Current Protection	YES
Insulation Resistor Detection	YES
Over Voltage category	III (AC side), II (DC side)
Reverse connect protection	YES
Over-current protection /Over-temperature protection	YES
DC/AC Surge Protection	Type II (PV)/Type II (AC)
AFCI protection	optional
DC switch	YES（Applicable for H3 Smart series)

4.6 General Data

DIMENSION AND WEIGHT		
Dimensions (W*H*D) [mm]	600*450*226	
Net Weight (5-10KW) [kg]	33.5	
Cooling	Natural	FAN cooling
Inverter topology	Non-isolated	
Communication interface	Ethernet, EMS(RS 485), Meter, WiLAN(WiFi+LAN+Bluetooth), 4G(Optional), DRM, Ripple Control, USB, BMS(CAN), SG Ready	
LCD display	Backlight 16*4 character	
ENVIRONMENT LIMIT		
Installation	wall-mounted	
Ingress protection	IP65 (For Outdoor Use)	
Operating Temperature Range [℃]	-25 to +60℃ (Derating at 45℃)	
Storage/Operation relative humidity	0%-100%	
Altitude [m]	Maximum 2000m	
Protective class	I	
Storage Temperature	-40 to+70℃	
Standby consumption [W]	20W	
Idle mode	YES	
Button	Capacitive Touch Sensor * 4	
Buzzer	1, Inside (EPS&Earth fault)	

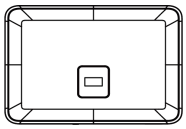
5. Installation

5.1 Check for Physical Damage

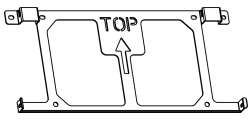
Make sure the inverter is intact during transportation. If there is any visible damage, such as cracks, please contact your dealer immediately.

5.2 Packing List

Open the package and take out the product, please check the accessories first. The packing list shown as below.



A



B



C



D



E



F



G



H



I



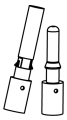
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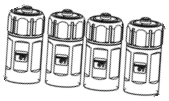
K



L



M



N



O

Object	Quantity	Description	Object	Quantity	Description
A	1	Inverter	I	1	Quick installation guide
B	1	Bracket	J	1	3ph Meter <80A
C	6	PV connectors (Only for H3 Smart) (3*positive, 3*negative)	K	3	Hexagonal screws
D	6	PV pin contacts (Only for H3 Smart) (3*positive, 3*negative)	L	2	Battery connectors (1*positive, 1*negative)
E	1	AC connectors	M	2	Battery pin contacts (1*positive, 1*negative)
F	12	6*Expansion tubes & 6*Expansion screws	N	4	Ethernet cable terminal
G	1	Earth terminal	O	1	Antenna
H	1	Communication connector			

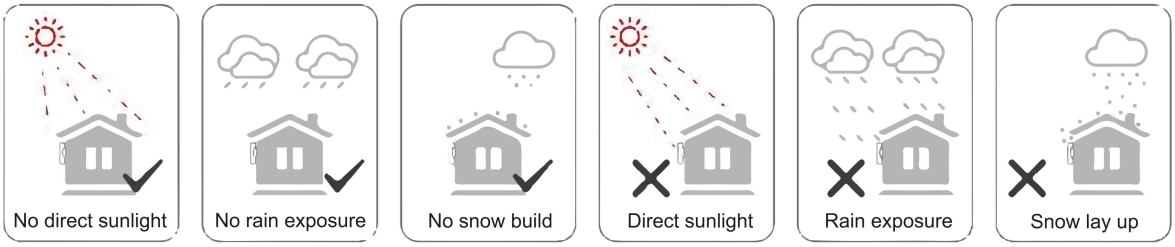
5.3 Mounting

- Installation Precaution

Make sure the installation site meets the following conditions:

- Not in direct sunlight.
- Not in areas where highly flammable materials are stored.
- Not in potential explosive areas.
- Not in the cool air directly.
- Not near the television antenna or antenna cable.
- Not higher than altitude of about 2000m above sea level.
- Not in environment of precipitation or humidity (>95%).
- Under good ventilation condition.
- The ambient temperature in the range of -25°C to +60°C.
- The slope of the wall should be within +5*.
- The wall hanging the inverter should meet conditions below:

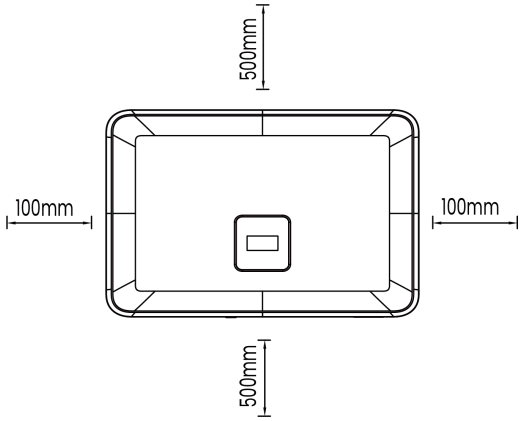
Please avoid direct sunlight, rain exposure, snow laying up during installation and operation.



Note:

It is not mandatory to install it under the eaves—the main purpose is to indicate that it should avoid direct sunlight and snow accumulation.

- Space Requirement



Position	Min Distance
Left	100mm
Right	100mm
Top	500mm
Bottom	500mm

• Mounting Steps

Tools required for installation:

- Manual wrench;
- Electric drill (drill bit set 8mm);
- Crimping pliers;
- Stripping pliers;
- Screwdriver.






- Installation angle requirements: ● Do not tilt the energy storage forward, horizontally, upside down, backward and sideways.
- Installation space requirements:
- When installing energy storage, ensure that there are no other equipment and flammable and explosive materials around, and reserve enough space to ensure the installation heat dissipation and safety isolation requirements. ● During wall-mounted installation, no items are allowed to be placed under the energy storage.

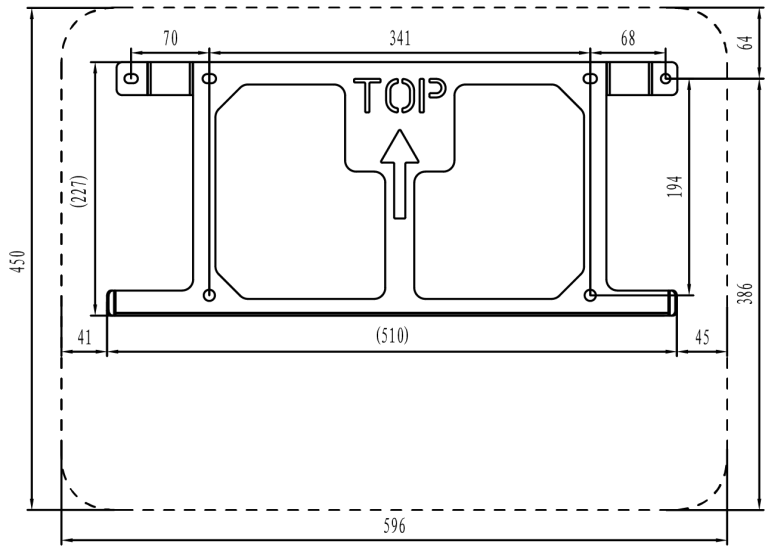
1. Fix the bracket on the wall

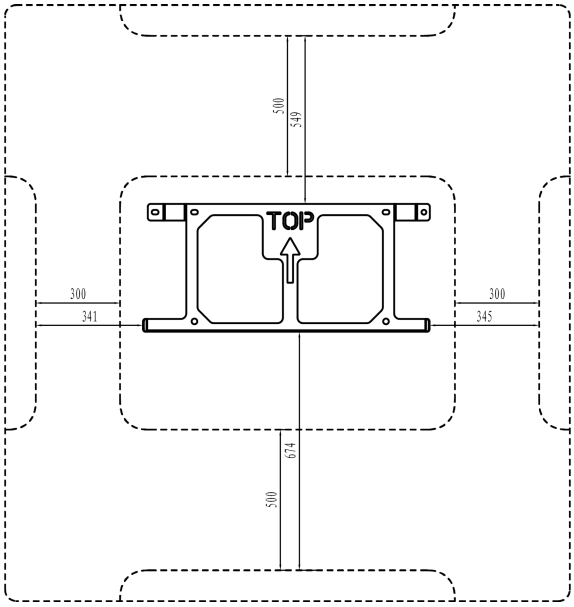
- Choose the place you want to install the inverter. Place the bracket on the wall and mark the position of the 6 holes from bracket.

⚠ DANGER

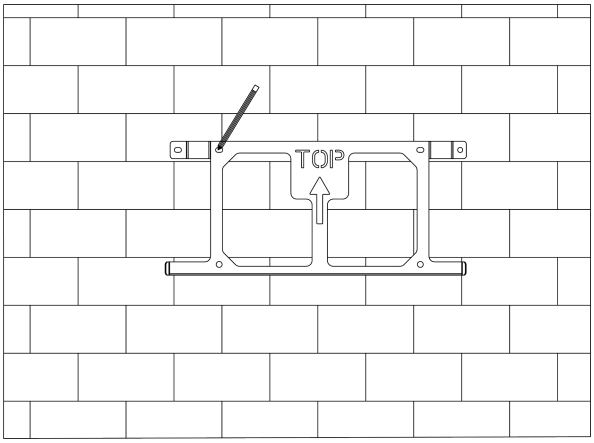
Before drilling, please make sure to avoid the water and electricity lines embedded in the wall to avoid danger.

- The dimensions on the back of the machine are as follows:





- Before drilling holes, please ensure the distance between the machine and nearby objects.

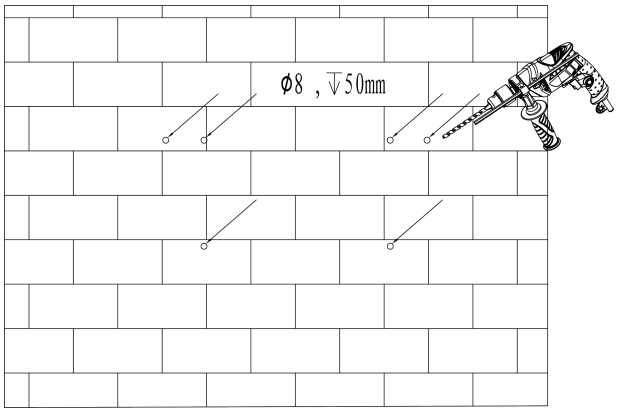


- Drill holes with electric drill, make sure the holes are at least 50mm deep and 8mm wide, and then tighten the expansion tubes.

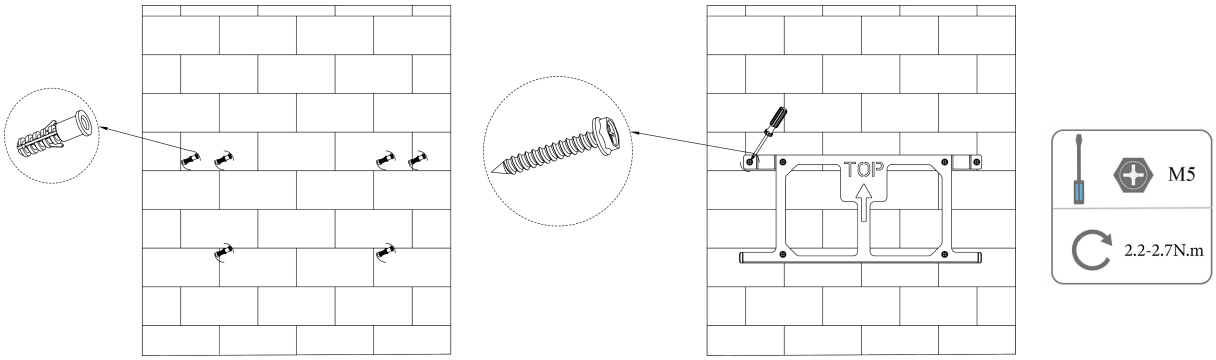
⚠ CAUTION

Please pay attention to safety when using the tools. Unsafe use of the drilling tools may cause damage to the body.

- Please select solid brick-concrete structure and concrete wall for installation location. If other types of wall are selected, the wall must be made of fire-retardant materials and meet the load bearing requirements of the equipment.

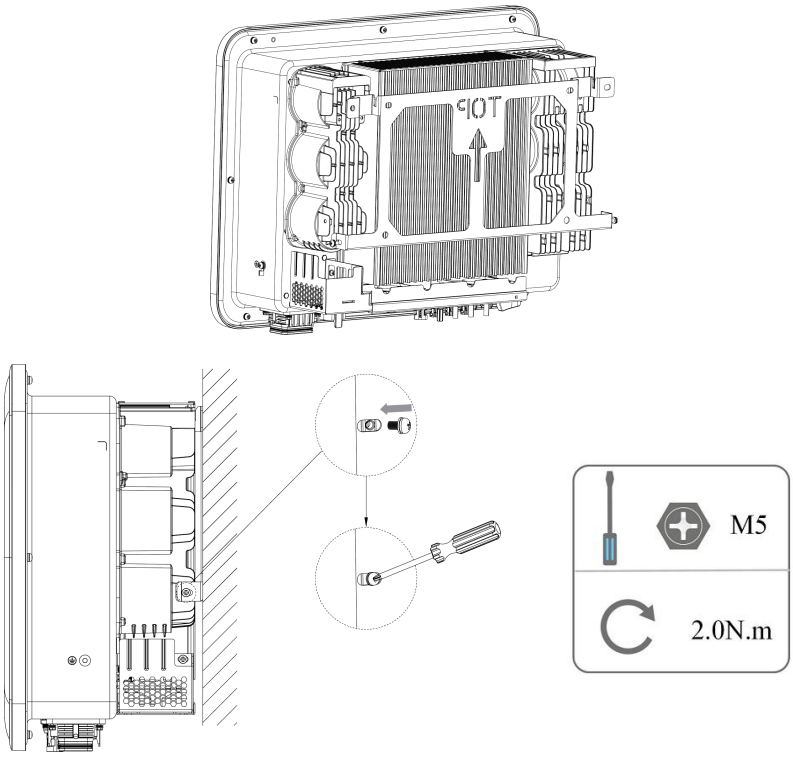


- Insert the expansion tubes into the holes and tighten them. Install the bracket with the expansion screws.



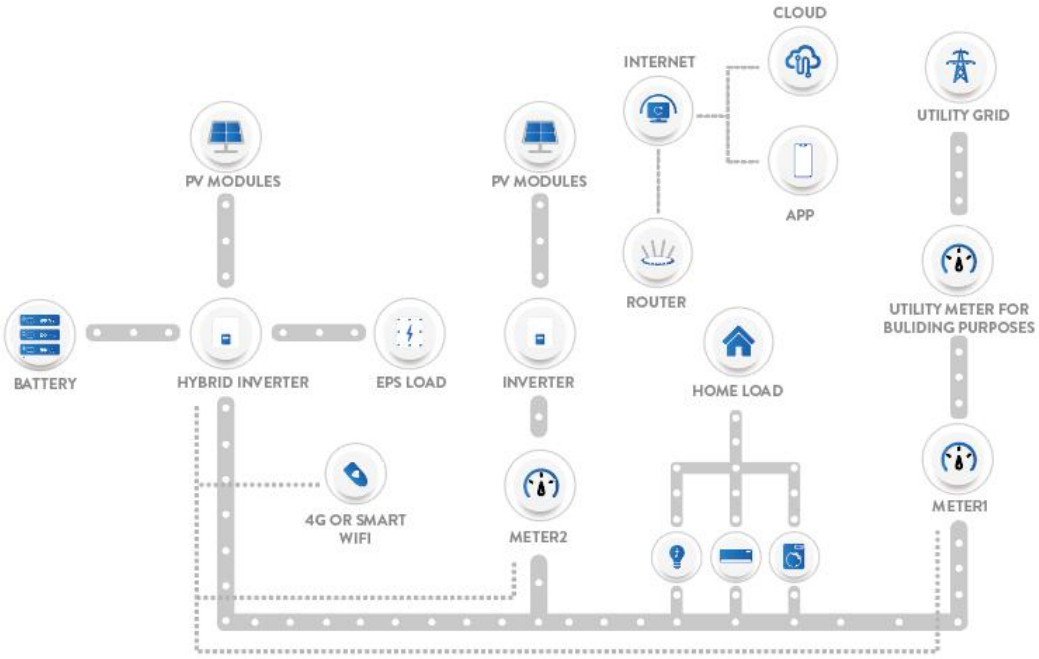
2. Match the inverter with wall bracket

- Mount the inverter to the bracket. Secure the inverter with the M5 screw and washer.

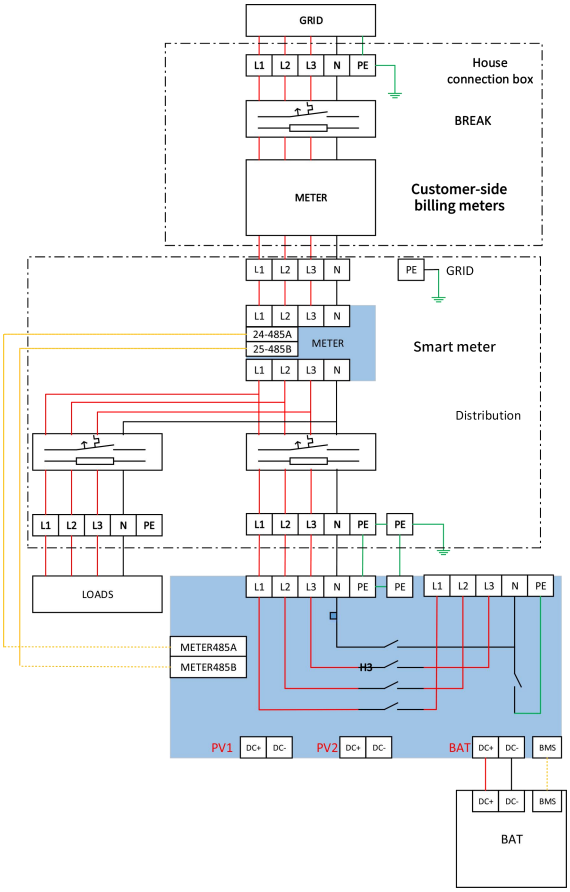


6. Electrical Connection

6.1 circuit overview



system overview



6.2 PV Connection (For H3 Smart Only)

Step 1: PV String Connection

NOTE

Note!

Please choose a suitable external DC switch if the inverter does not have a built-in DC switch.

⚠ WARNING

Warning!

PV module voltage is very high and within a dangerous voltage range, please comply with the electric safety rules when connecting.

⚠ WARNING

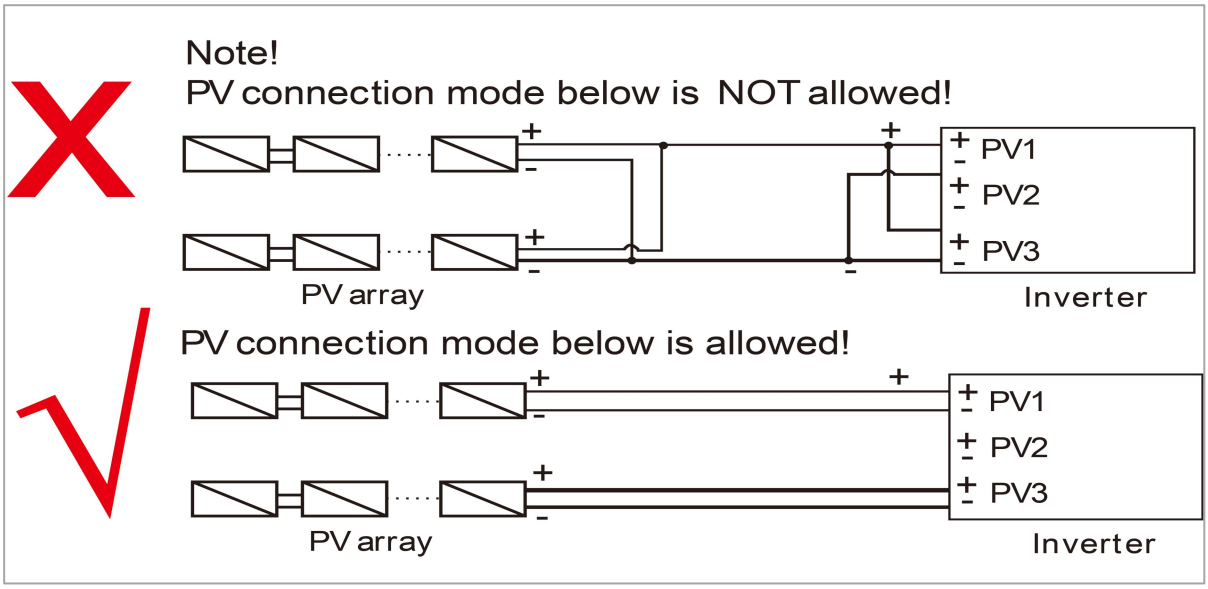
Warning!

Please do not make PV positive or negative to ground!

NOTE

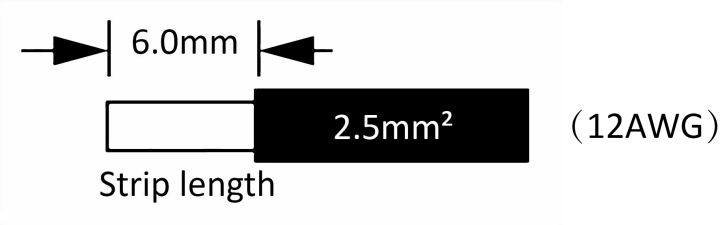
Note!

PV modules: Please ensure they are the same type, have the same output and specifications, are aligned identically, and are tilted to the same angle. In order to save cable and reduce DC loss, we recommend installing the inverter as near to the PV modules as possible.

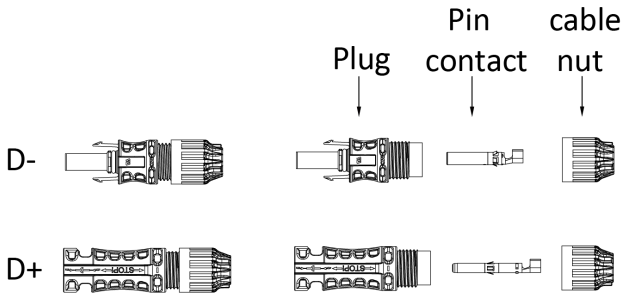


Step 2: PV Wiring

- Turn off the DC switch.
- Choose 12 AWG wire to connect the PV module.
- Trim 6mm of insulation from the wire end.



- Separate the DC connector (PV) as below.

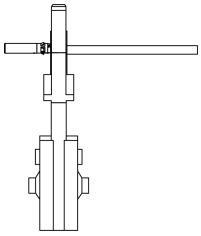


NOTICE

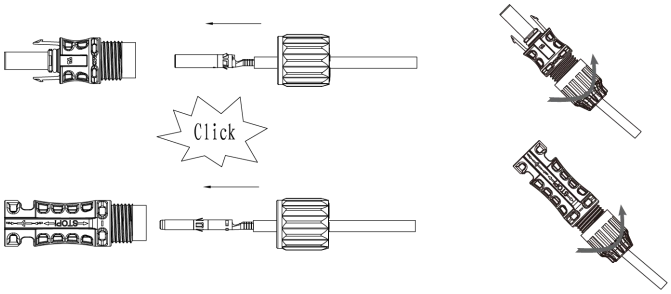
When making PV terminals, please make sure that the copper cores of PV positive and PV negative terminals and the copper cores on the inverter can be inserted, and use a multimeter to measure whether the positive and negative terminals are correct, otherwise the machine may not work normally or individual strings may not work.

The maximum open-circuit voltage of PV should be less than 900V, otherwise an error may be reported when mppt cannot be traced.

- Insert striped cable into pin contact and ensure all conductor strands are captured in the pin contact.
- Crimp pin contact by using a crimping plier. Put the pin contact with striped cable into the corresponding crimping pliers and crimp the contact.



- Insert pin contact through the cable nut to assemble into back of the male or female plug. When you feel or hear a “click” the pin contact assembly is seated correctly.



- Unlock the DC connector

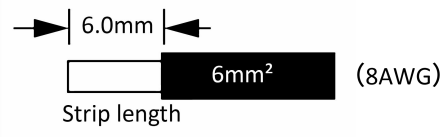
DANGER

Before separating the DC connector, make sure that there is no current on the DC connector. You can measure it with current clamp or disconnect the DC switch, otherwise serious safety accidents may occur. Make sure that the power cable connected to the inverter is connected vertically and that the vertical length is greater than 30 cm. If the cable is bent close to the terminals, it may cause poor line contact and result in burnt terminals.

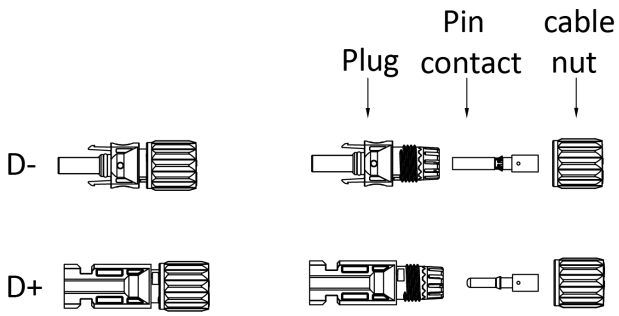
- Use the specified wrench tool.
- When separating the DC + connector, push the tool down from the top.
- When separating the DC - connector, push the tool down from the bottom.
- Separate the connectors by hand.

6.3 Battery Connection

- To stop the machine, press and hold the √ button, then select 'Switch Off'.
  Before making any connections, disconnect all high-voltage wiring harnesses.
- Choose 8 AWG wire to connect the battery.
- Trim 6mm of insulation from the wire end.



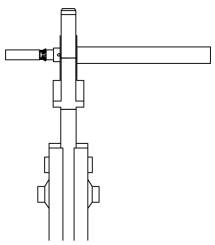
- Separate the DC connector (battery) as below.



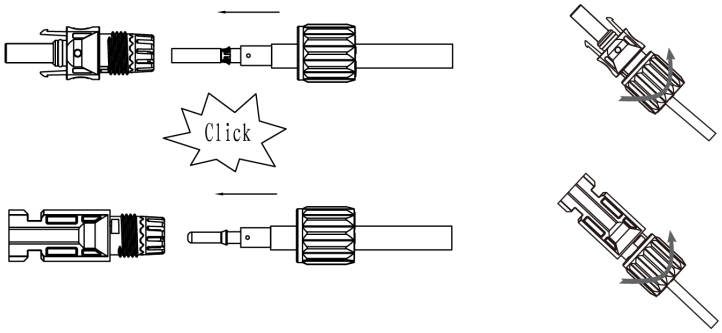
NOTICE

We offer matching battery power harnesses and communication harnesses. Please use matching harness. The matched battery power harness and communication harness are in the battery packaging box.

- Insert striped cable into pin contact and ensure all conductor strands are captured in the pin contact.
- Crimp pin contact by using a crimping plier. Put the pin contact with striped cable into the corresponding crimping pliers and crimp the contact.



- Insert pin contact through the cable nut to assemble into back of the male or female plug. When you feel or hear a “click” the pin contact assembly is seated correctly.



- Unlock the DC connector

⚠ DANGER

Before disconnecting the DC connector, make sure that there is no current on the DC connector. You can use the current clamp to measure or disconnect the battery switch, otherwise serious safety accidents may occur. At the same time, the harness on the battery cannot be reversed or shorted, which will cause irreparable damage to the battery or inverter.

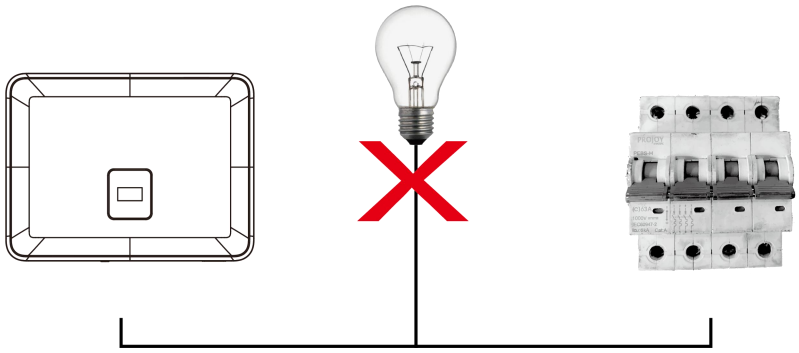
- Use the specified wrench tool.
- When separating the DC + connector, push the tool down from the top.
- When separating the DC - connector, push the tool down from the bottom.
- Separate the connectors by hand.

6.4 Grid Connection

Step 1: Grid String Connection

H3/AC3 Smart series inverters are designed for three-phase grid. Per voltage range is 220/230/240V; frequency is 50/60Hz. Other technical requests should comply with the requirement of the local public grid.

Model (kW)	5.0	6.0	8.0	9.9	10.0	12.0	15.0
Cable (ON-GRID)	4.0-6.0mm²			5.0-6.0mm²			
Cable (EPS)	4.0-6.0mm²			5.0-6.0mm²			
Micro-Breaker	32A			32-63A			



⚠ WARNING

WARNING!

A micro-breaker for max output overcurrent protection device shall be installed between inverter and grid, and the current of the protection device is referred to the table above, any load SHOULD NOT be connected with the inverter directly.

Step 2: Grid Wiring

- Check the grid voltage and compare with the permitted voltage range (refer to technical data).
- Disconnect the circuit-breaker from all the phases and secure against re-connection.
- Trim the wires:
  - Trim all the wires to 52.5mm and the PE wire to 55mm.
  - Use the crimping pliers to trim 12mm of insulation from all wire ends as below.

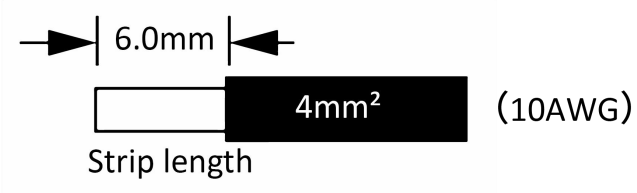
A. GRID Wiring

NOTICE

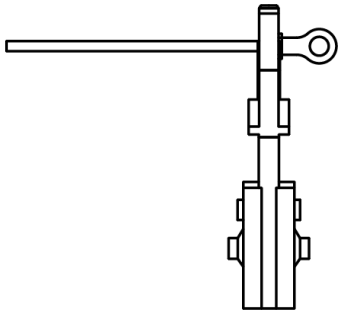
The wiring of the power grid must be connected to the N line, otherwise the machine will report an error and cannot work normally. The SW BUS Volt fault will appear. The method to detect whether the N line is connected is to measure whether the voltage of each phase is within the normal working voltage range separately. Then disconnect one of the live wires and check whether the voltage of the other two phases is within the range. If it is within the range, it means that the N wire is connected. If, after disconnecting the live wire, the voltage of the other two phases changes, it means that the N wire is not connected.

6.5 Earth Connection

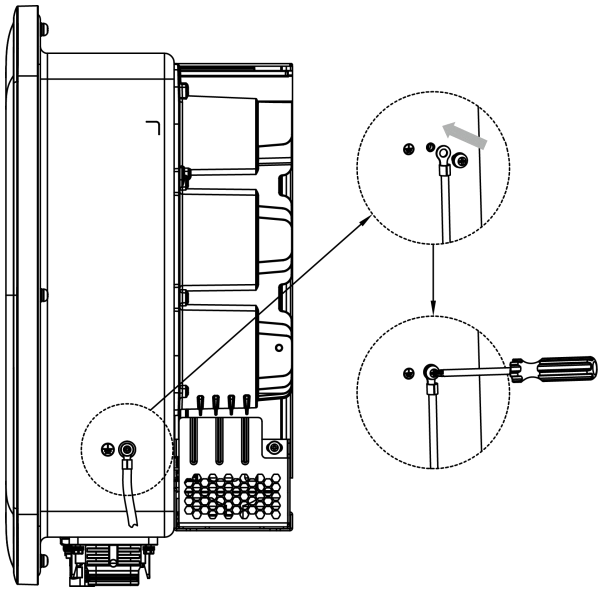
Trim 6mm of insulation from the wire end.



- Insert striped cable into earth terminal and ensure all conductor strands are captured in the earth terminal.
- Crimp earth terminal by using a crimping plier. Put the earth terminal with striped cable into the corresponding crimping pliers and crimp the contact.



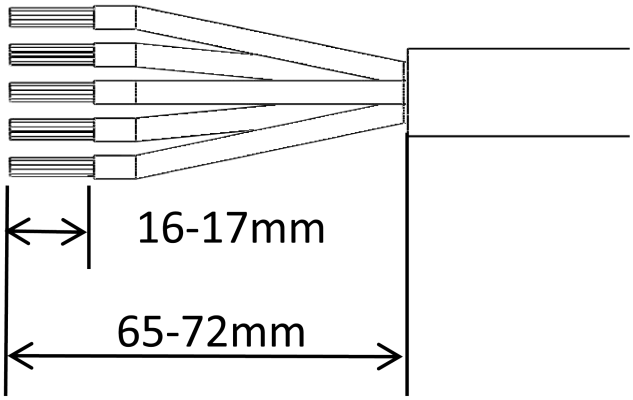
Use the crimping pliers to press the ground cable into the ground terminal, screw the ground screw with screwdriver as shown below:



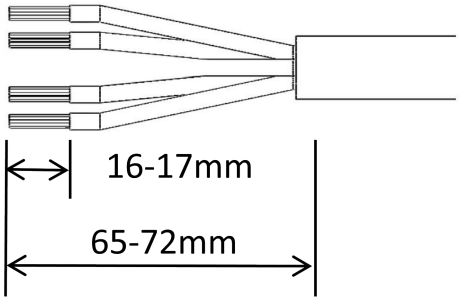
6.6 Installation Instructions

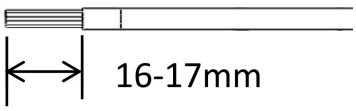
1) Dimension of stripping line

Dimension of stripping line outside machine



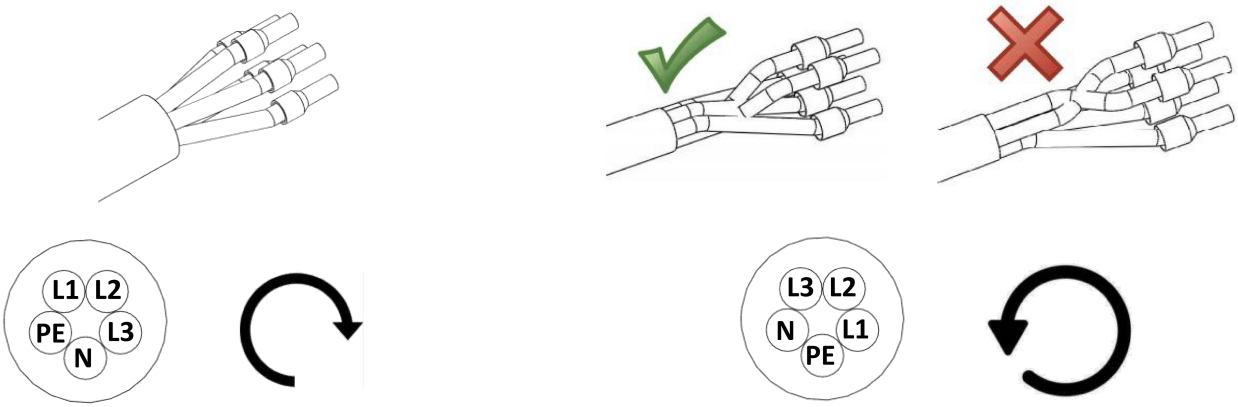
5-core copper wire





4-core copper wire+
Single-core copper wire

2) Wiring Precautions



Clockwise sequence

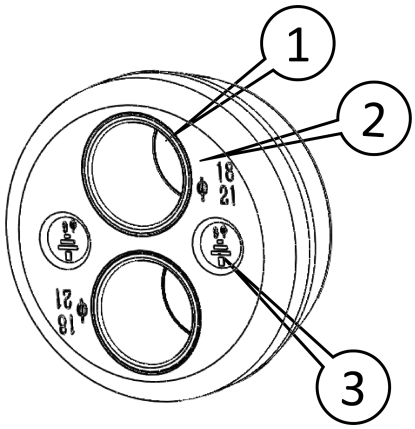
Counterclockwise sequence

3) Seal accessory option

A. Ø18: The recommended outer diameter of the cable is 17.5-18.5mm.

B. Ø21: The recommended outer diameter of the cable is 19-21mm.

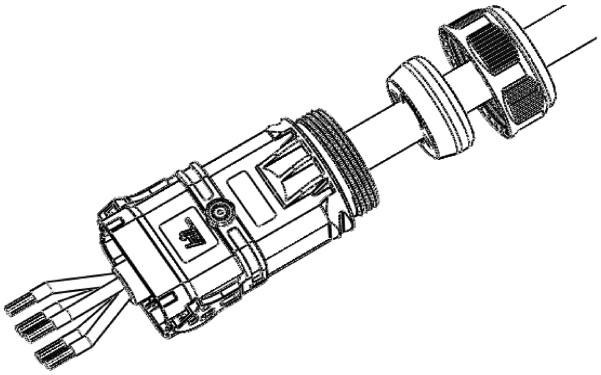
C. Ø6: When the four wire system is used, the special hole for the ground wire is recommended to be applicable to the outer diameter of the cable. (5~6mm)



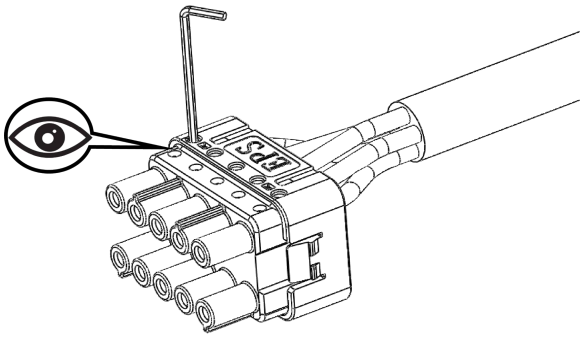
Note: If the outer diameter of the cable is greater than 18mm, remove part 1. When 4-core wire is used, Ø6 holes are ground wire through holes. Remove part 3.

6.7 Installation steps for 5-core wire

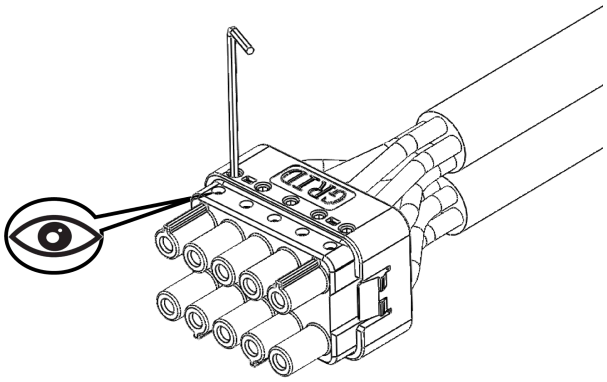
Thread the stripped wire into the lock nut and the main body in turn. (the flexible wire needs to be riveted to the insulated terminal)



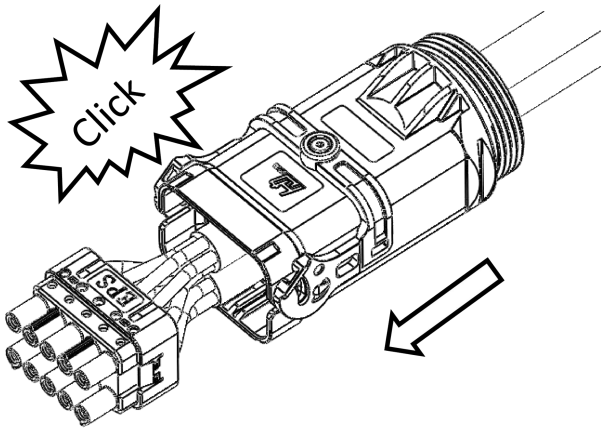
First, insert the EPS end cable into the EPS end of the rubber core. After the cable is in place through the perspective hole, tighten the screw using an S2.5 hexagon wrench with a torque of 2.5±0.1N·m.



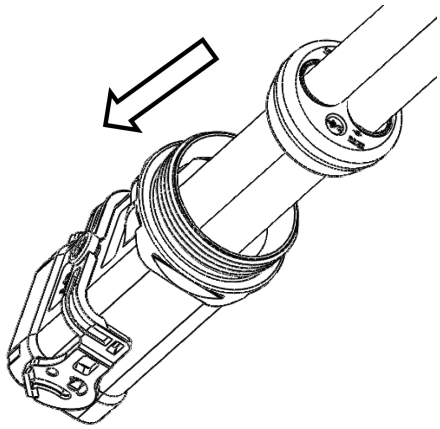
Insert the GRID end-core wire into the GRID end of the rubber core, observe the perspective hole cable in place, use S2.5 hex wrench to tighten the screws, torque 2.5±0.1N·m;



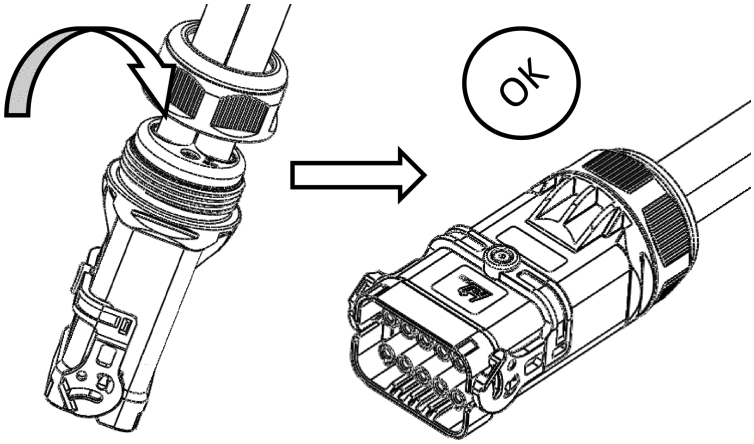
Insert the main body into the rubber core and hear the "click" sound.



Seal plugin to main body.

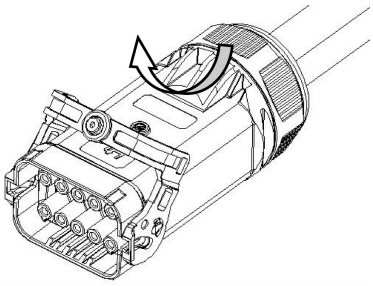


Tighten the nut with an open-ended wrench. (torque 10.0±0.1N·m, Complete the installation)

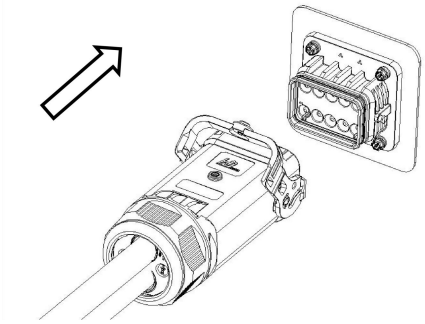


Inserted

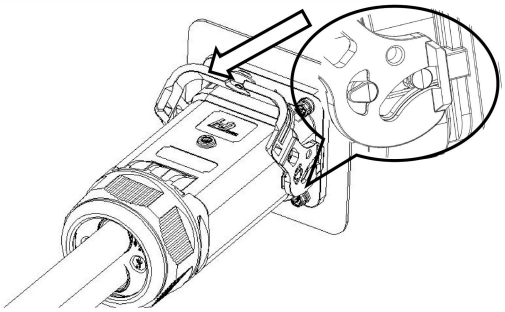
Open the latch.



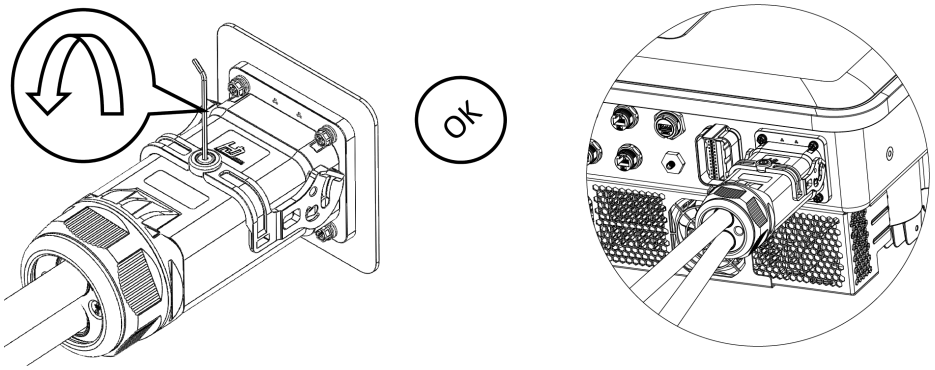
Align the female end with the male end in the anti-stay position.



After the male and female insert the card point into the tracks lot, press the lock.

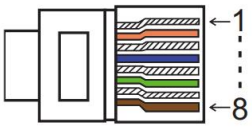


Tighten the screws with the S2.5 hexagon wrench with a torque of 2.5±0.1Nm. Installation completed.



6.8 RJ45 connection

The machine has three RJ45 terminals, which are meter, Ethernet, and RCR functions The definition of meter port pin is as follows:



PIN / Port	1	2	3	4	5	6	7	8
Meter	meter 485B	meter 485A	/	/	/	/	meter 485B	meter 485A

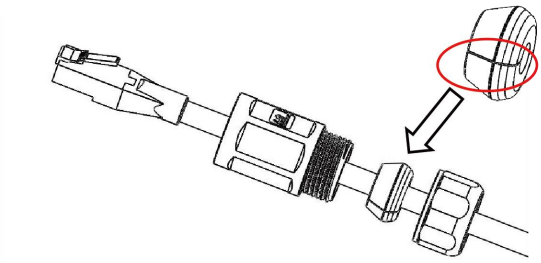
The definition of Ethernet port pin is as follows:

PIN / Port	1	2	3	4	5	6	7	8
Ethernet	TX+	TX-	RX+	/	/	/	RX-	/

RJ45 Wiring

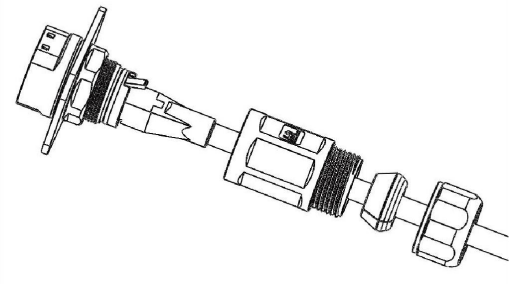
Installation Procedure

Insert the network cable into the wire-locking nut, sealing plug and mainbody in turn. The sealing plug is stuck into the network cable through the gap on the sealing side.

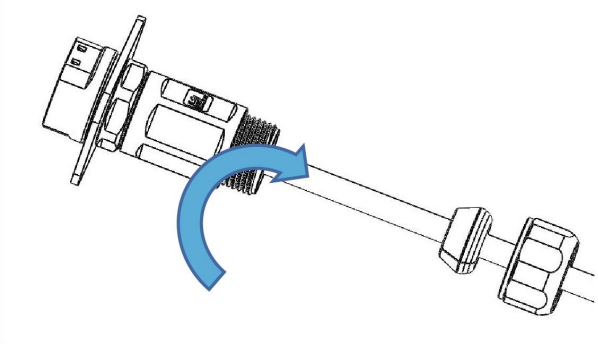


Stuck into the network cable through the gap on the sealing side.

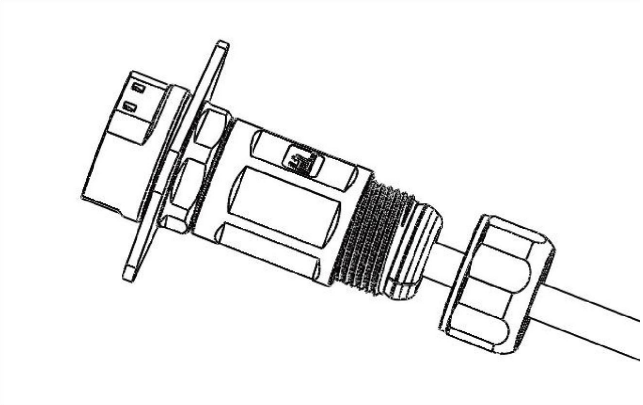
Insert the network cable plug into the matched RJ45 panel mount connector.



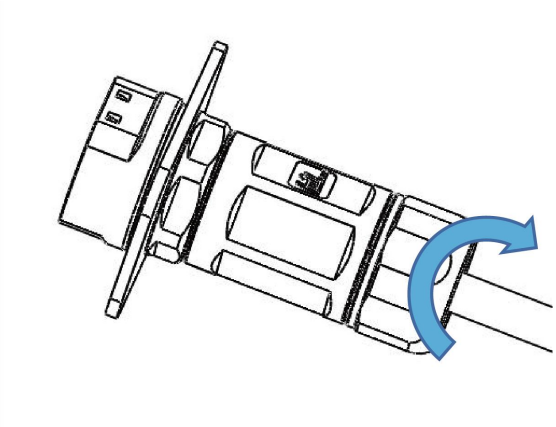
Tighten the connector mainbody by the open-ended wrench into the RJ45 panel mount connector with a torque 1.2±0.2N·m.



Insert the sealing plug into the main body of RJ45 cable end connector.



Tighten the connector's nut by the open-ended wrench with a torque 1.2±0.2N·m.

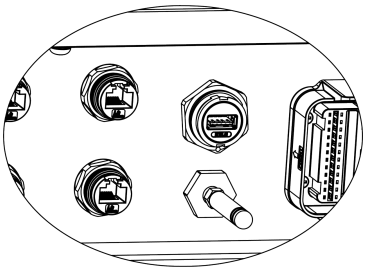


Introduction to meter functions

The electricity meter connection is mainly used to identify the load data in the household and transmit the load data to the inverter, thereby achieving spontaneous self use. When electricity is used in the household, the inverter emits the corresponding electricity.

6.9 Antenna Connection

Tighten the Antenna's nut by the open-ended wrench with a torque 1.2±0.3N·m.

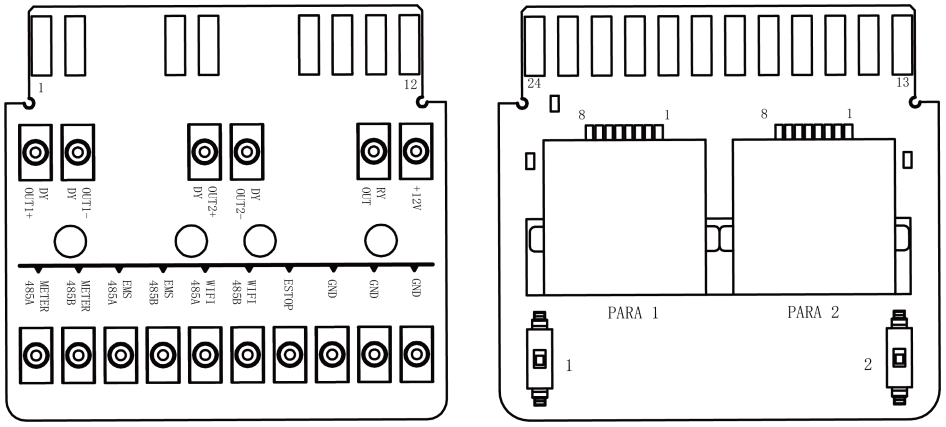


6.10 COM connection

Introduction to COM port:

The COM port mainly includes EMS485, Meter485, WIFI485, Estop port, two relay output ports, two parallel ports and a toggle switch, +12V and corresponding relay output signals.

The ripple control function is described below.



EMS 485:

Supports Modbus485 communication, which can be used to read and control machines.

The specific protocol is provided by the manufacturer.

Meter 485:

Similar to the Meter485 interface, this interface is designed to be redundant.

Wifi 485:

For internal testing.

Estop port:

When short circuiting ESTOP and GND, the machine will stop working.

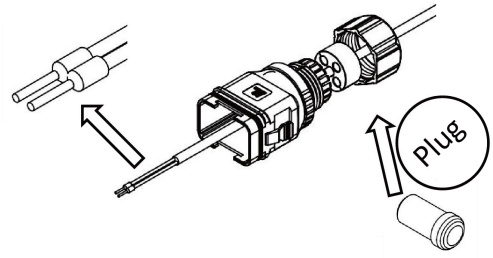
DY OUT:

The machine has two DY OUT interfaces, with two internal contacts of relays hat can drive loads of 230VAC1A/50VDC0. 5A, and can be used for powering on and starting heat pumps.

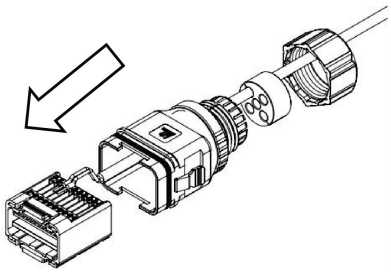
PARA port RJ45:

Used for parallel communication, it is necessary to set the DIP switch to the ON state during parallel operation. +12V and RY-Out are used to control external relay switches and cannot be used for other functions.

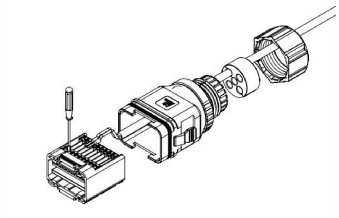
24PIN Wiring
Installation Procedure
Remove the plug inside the plug and thread the terminal according to the sequence shown in the illustration.



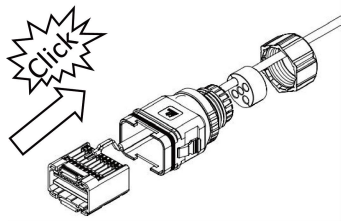
Insert the wires into the corresponding terminals.



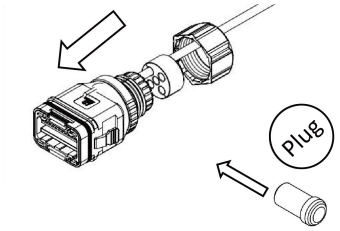
And use a screwdriver to crimp the wire, screwing torque 1.2+/-0.1N·m.



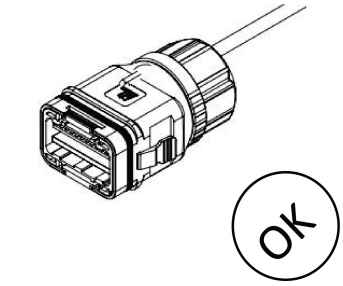
Arrange the core line, the rubber core area must not appear to ride the line. The rubber core is loaded into the main body and accompanied by a"click"sound.

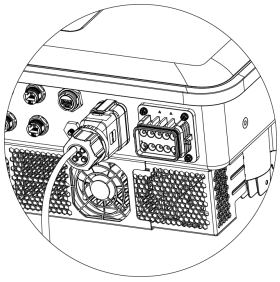


Install the plug into the main body and plug the holes without wires with a plug.



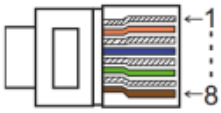
Lock wire nut screwed onto the body, torque 2.5+/-0.1N-m, then complete installation.

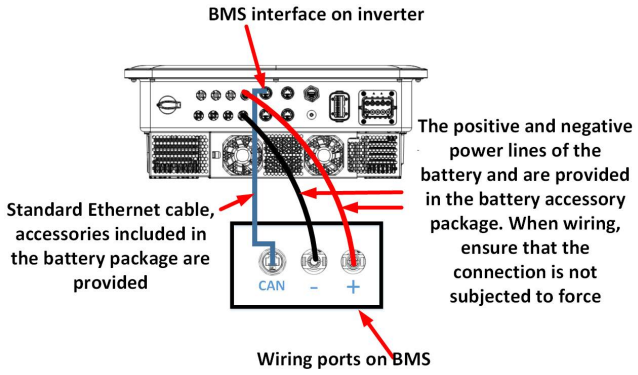




6.11 BMS Connection

• BMS
Communication interface between inverter and battery is RS485 or CAN with a Rj45 connector.





6.12 Electrical Connection

A. Communication Device Installation (Optional)

H3/AC3 Smart series inverters are available with multiple communication options such as WiFi-, GPRS-, LAN- or 4G-Dongle, RS485 and Smart meter with an external device.

Operating information like output voltage, current, frequency, fault information, etc., can be monitored locally or remotely via these interfaces.

- **WiFi/LAN(internally installed) GPRS (Optional)**

The inverter has an interface for WiFi/GPRS/LAN/4G-Dongle that allow this device to collect information from inverter; including inverter working status, performance etc., and update that information to monitoring platform (the WiFi/GPRS/LAN4G-Dongle is available to purchase from your local supplier).

Connection steps:

1. For GPRS device: Please insert the SIM Card (please refer to the GPRS product manual for more details).
2. Plug the WiFi/ GPRS/ LAN 4G-Dongle into “WiFi/GPRS/LAN 4G-Dongle” port at the bottom of the inverter.
3. For WiFi device: Connect the WiFi with the local router, and complete the WiFi configuration (please refer to the WiFi product manual for more details).
4. Set-up the site account on the monitoring platform (please refer to the monitoring user manual for more details).

APP Installation：

Scan the QR Code below to download and install the Cloud APP on your smartphone.



Configuration：

Note: The module is powered on and started, please wait for one minute to start the WiFi Config.

Web Configuration.

Step 1:

Connect your mobile device with Smart WiFi. The SSID of the Smart WiFi is ‘W-xxxxx’ and the password is ‘mtmt2020’.



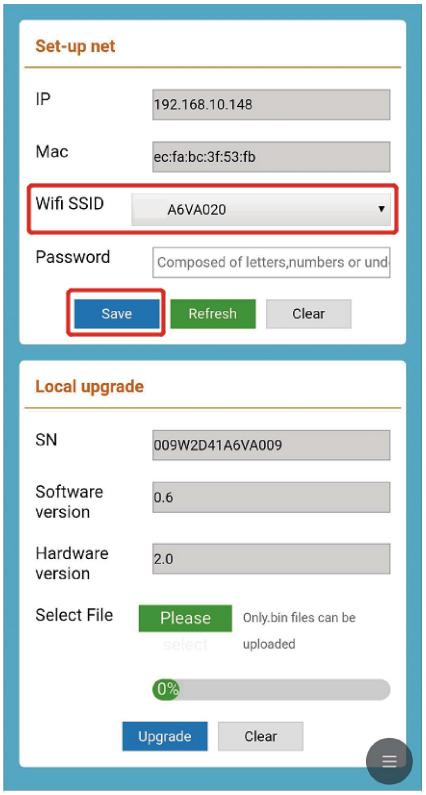
Step 2:

After connecting successfully. Open browser and enter ‘192.168.1.1’ on the address bar on top.



Step 3:

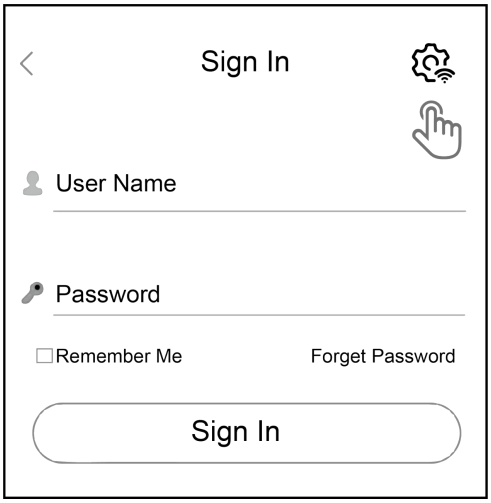
Drop down the WiFi SSID menu to find house router and input the house router’s password. Click ‘Save’.



APP Configuration：

Step 1:

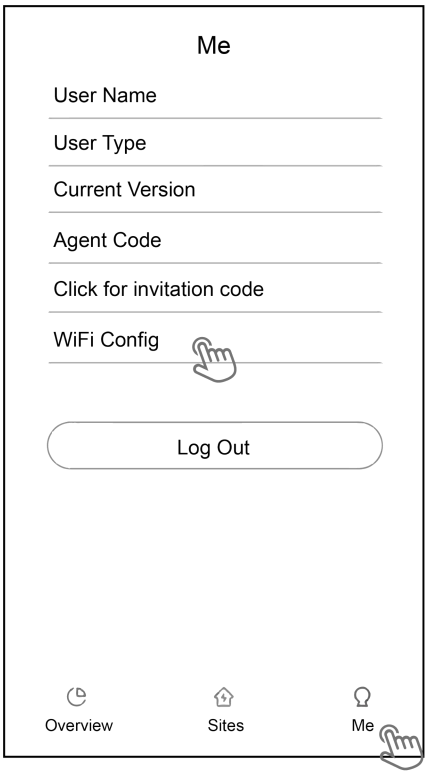
Open the APP, click "Local Distribution Network" on the login page.



Then click “Wifi Config”.

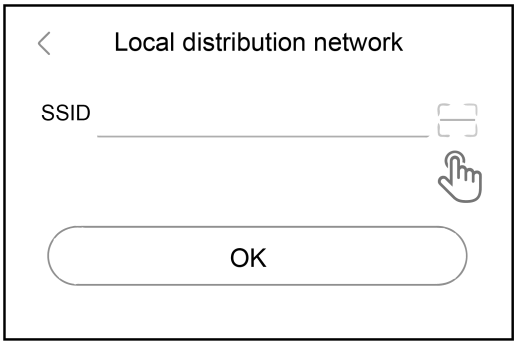


Or sign in app, click on the “me” page. Then click “WiFi Config”.



Step 2:

Please scan the "SN" on the collector.



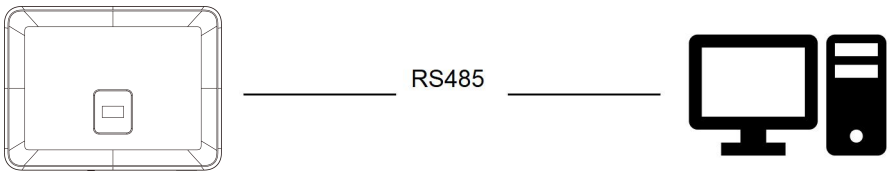
Step 3:

Connect your mobile device with Smart WiFi. The SSID of the Smart WiFi is ‘W-xxxxx’ and the password is ‘mtmt2020’.



- RS485

RS485 is a standard communication interface which can transmit the real time data from inverter to PC or other monitoring devices.



- Meter

The inverter has integrated export limitation functionality. To use this function, a power meter must be installed. For Meter installation, please install it on the grid side.

Note:

- Compatible Meter type: DTSU666 (CHINT).

Please check and configure the meter before use:

Addr: 1;

Baud: 9600

Protocol：n.1

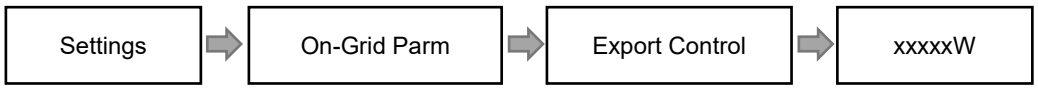
Use the meter that comes standard in the box. Non-standard meters of the same model may not be suitable.

Please refer to the user manual of electricity meter for detailed setting steps.

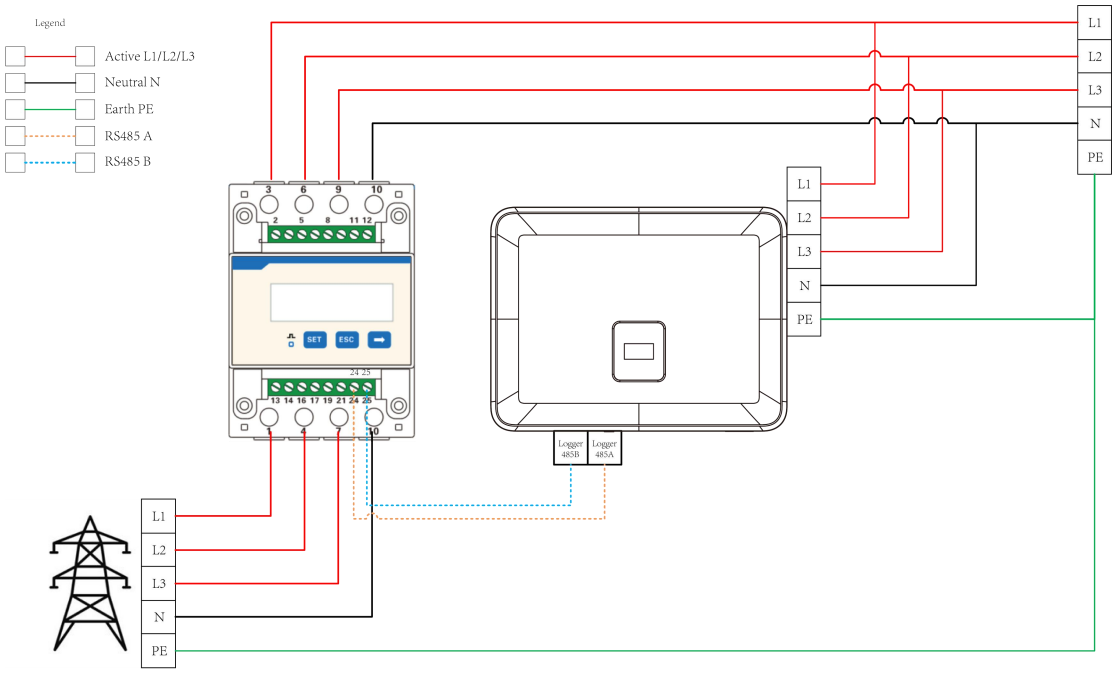
NOTICE

When connecting the electricity meter, please make sure that the way of the electricity meter is correct, otherwise it will affect the size of the load obtained by the inverter and affect the normal operation of the inverter. When the battery is available and can work normally, the machine provides the self-test function in the direction of the meter, which can be set in the meter interface.

Export control setting:

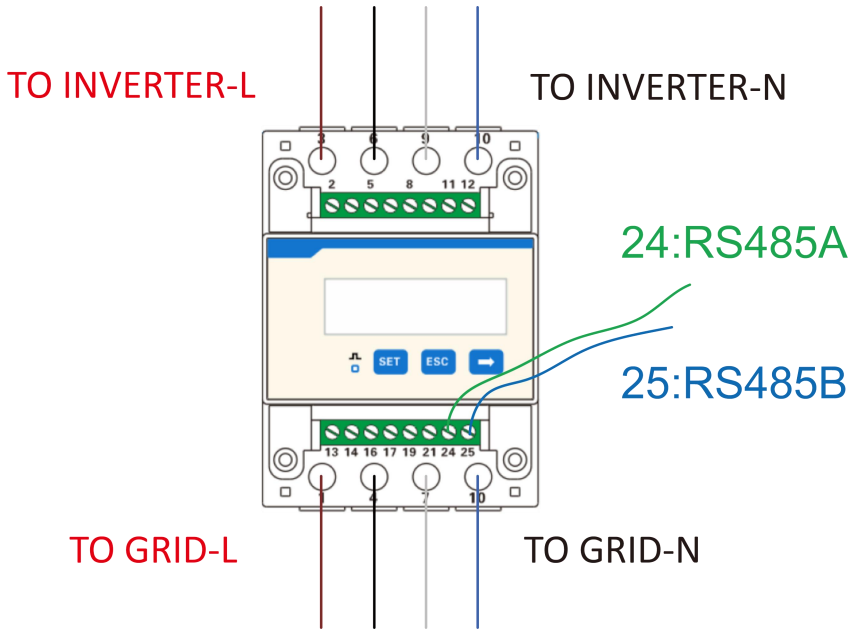


The electricity meter is connected as follows:

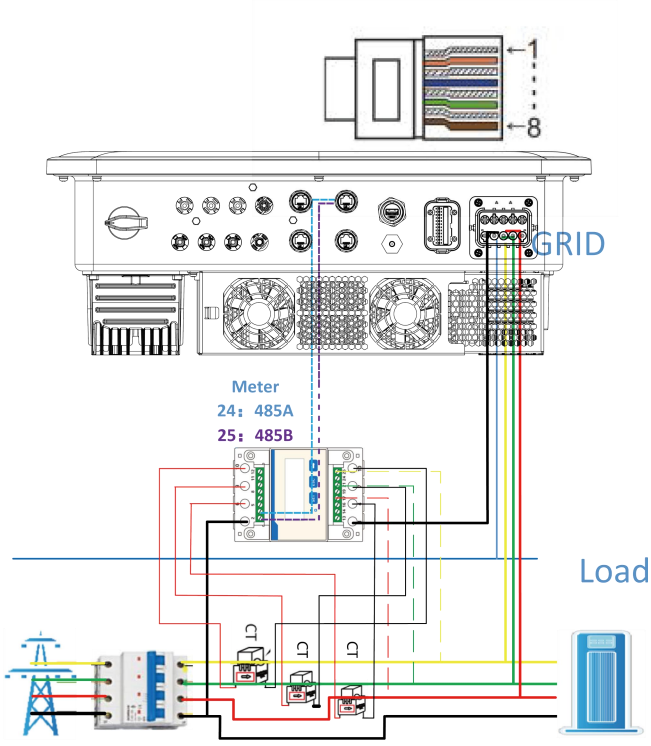


Meter connection：

Meter Connection Diagram

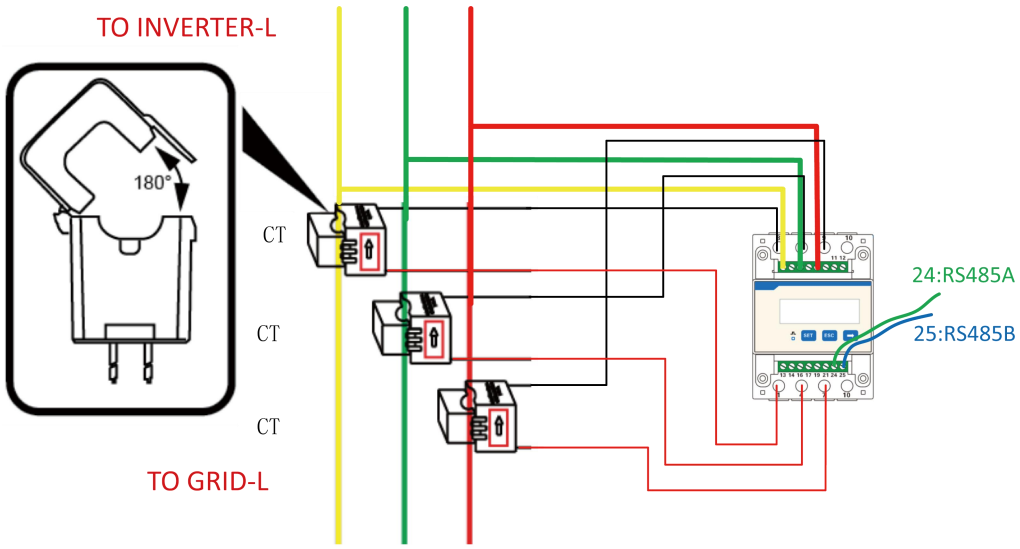


Insert L1/L2/L3/N wires and RS485A/B cable into the meter. Please refer to the meter wiring diagram on side of meter itself.



PIN / Port	1	2	3	4	5	6	7	8
Meter	meter 485B	meter 485A	/	/	/	/	meter 485B	meter 485A

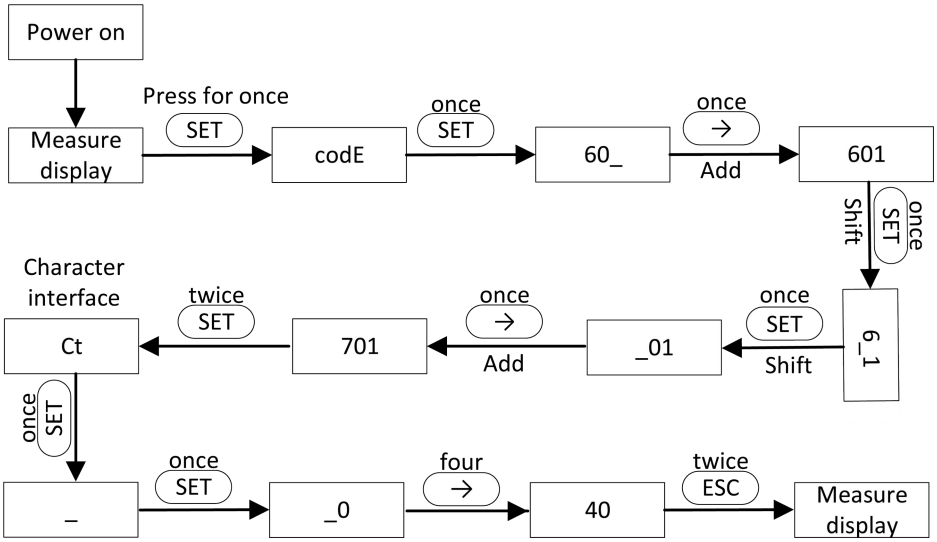
Insert L1/L2/L3/N wires, CT and RS485A/B cable into the meter. Please refer to the meter wiring diagram on side of meter itself.



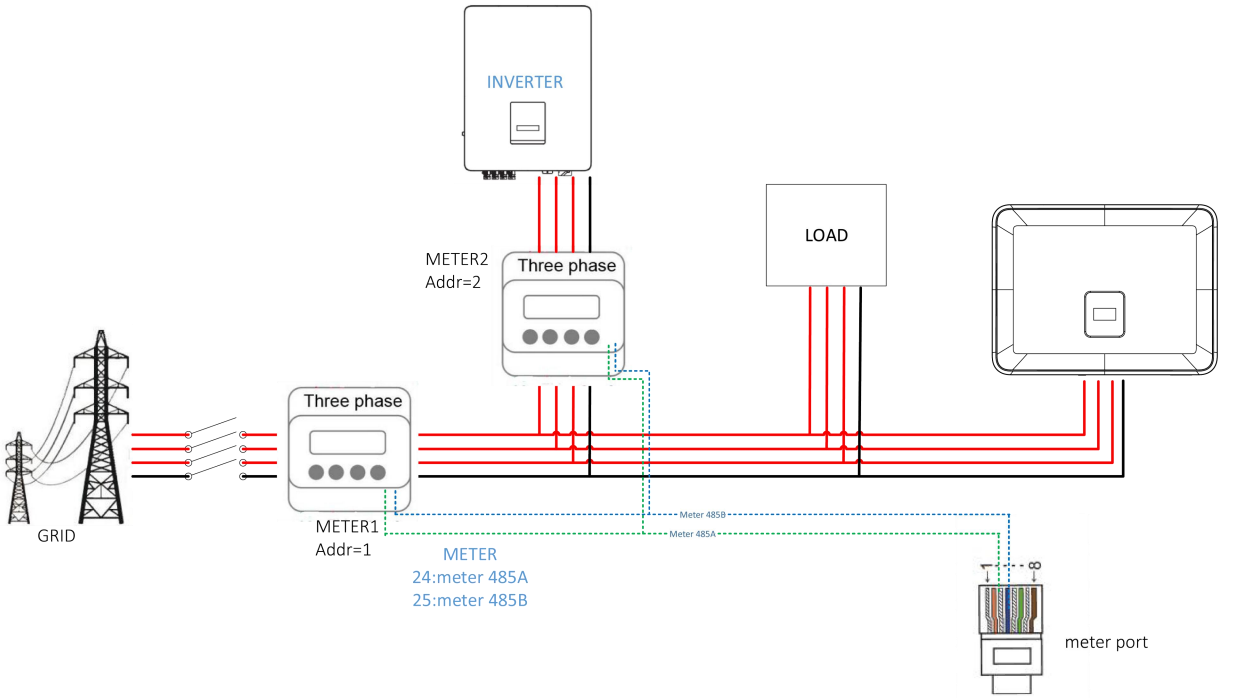
Notes: The 2,5,8 of the CT meter are connected to the three live wires L1, L2, and L3 respectively.

The transformation ratio setting of a CT meter needs to be consistent with the transformation ratio of a CT meter. The transformation ratio setting method.

for a CT meter is as follows:

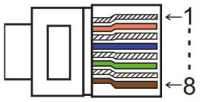


The address of the second meter is 2. Please ensure that the address is 2, otherwise the communication of the first meter will be affected, and the output and monitoring data of the inverter will be affected.

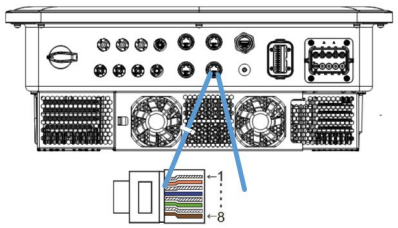


PIN / Port	1	2	3	4	5	6	7	8
Meter	meter 485B	meter 485A	/	/	/	/	meter 485B	meter 485A

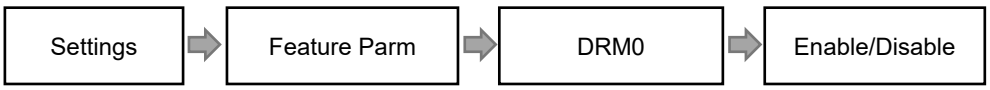
- **DRM**



PIN / Port	1	2	3	4	5	6	7	8
DRM	DRM1	DRM2	DRM3	DRM4	RefGEN	DRM0	GND	GND



DRM seting

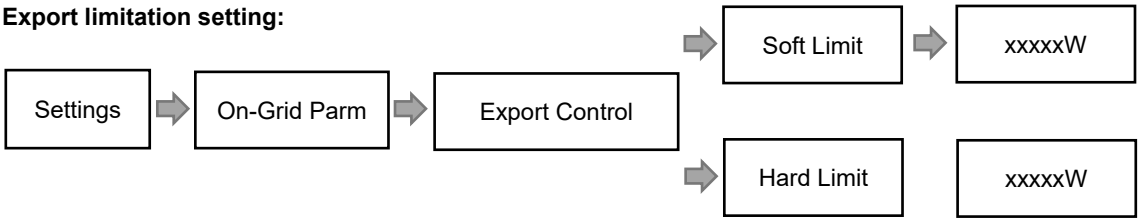


DRM supports several demand response modes by configuring control signals as below.

Mode	Asserted by shorting pins		Requirement
DRM0	5	6	Operate the disconnecting device, under Australian safety regulations.
DRM1	1	6	Do not consume power.
DRM2	2	6	Do not consume at more than 50% of rated power.
DRM3	3	6	Do not consume at more than 75% of rated power and source reactive power if capable.
DRM4	4	6	Increase power consumption (subject to constraints from other active DRMs).
DRM5	1	5	Do not generate power.
DRM6	2	5	Do not generate at more than 50% of rated power.
DRM7	3	5	Do not generate at more than 75% of rated power and sink reactive power if capable.
DRM8	4	5	Increase power generation (subject to constraints from other active DRMs).

Note: Currently only supports DRM0 function, other functions are under development.

Export limitation setting:



After enabling Export Control, the inverter will respond to the export power control in real time according to the CT or meter to control the active power export level. By default, the Export Control function is disabled.

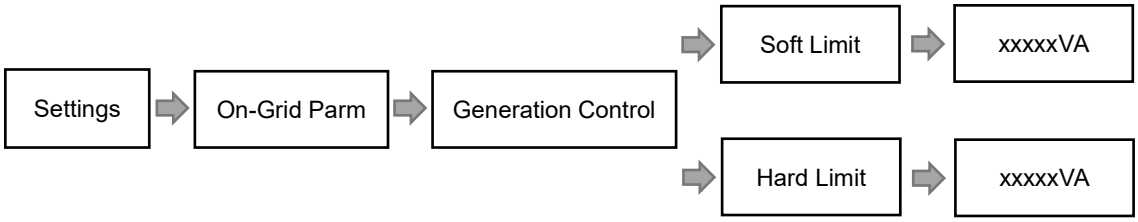
Soft Limit:

The inverter export power is limited to below the set Soft Limit value. If the CT or meter communication is lost, the inverter export power is limited to the set Soft Limit value.

Hard Limit:

After setting the Hard Limit value, if the Soft Limit time requirement is not met or if the CT or meter communication is lost, the inverter will also disconnect from the grid and shut down.

Generation limitation setting:



After enabling the Generation Control, the inverter will response to the generation power control in real time according to the CT or meter to control the apparent power level. By default, the Generation Control function is disabled.

Soft Limit:

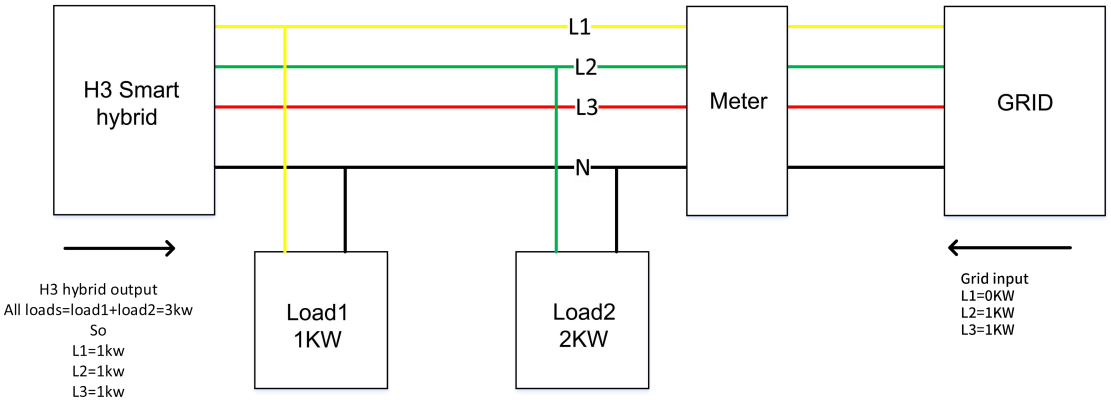
The inverter generation power is limited to the set Soft Limit value. If the CT or meter communication is lost, the inverter export power is limited to the set Soft Limit value.

- **Introduction to the function of unbalanced load:**

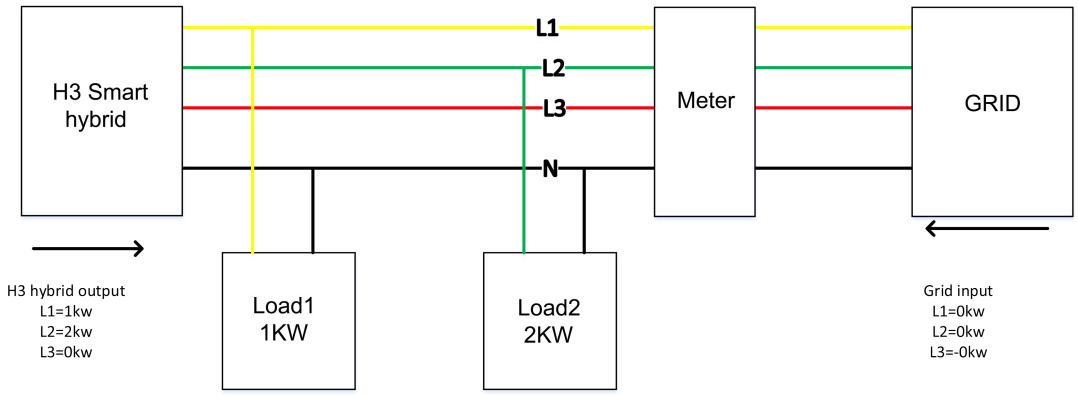
If the load of each phase in the household load is different, and the power of each phase output by the inverter is the same, there will be one phase output and one phase input. In order to avoid this situation, the unbalanced load can be turned on. The use method is to enable in the balance load interface.

The following is a simple schematic diagram of this function:

Disable balance load



Enable balance load



NOTICE
The maximum capacity of balanced load is 1/3 of the rated power, that is, the maximum output capacity of 12kW machine per phase is 4kW. The same is true for unbalanced load of off-grid function. If the single-phase load exceeds 1/3 of the output capacity under off-grid condition, the machine will report an error.

6.13 EPS Connection (Non-parallel State)

Common loads description

Under EPS mode, if need to connect the inductive load on EPS port, please ensure that the instantaneous power of the load at startup is lower than the maximum power of the EPS mode. Below table shows some conventional and reasonable loads for you reference. Please refer to your loads' manual for the actual specs.

Type	Power		Common equipment	Example		
	Start	Rated		Equipment	Start	Rated
Resistive load	X 1	X 1	Incandescent lamp, TV	100W Incandescent lamp	100VA (W)	100VA (W)
Capacitive load	X 2	X 1.5	Fluorescent lamp	40W Fluorescent lamp	80VA (W)	60VA (W)
Inductive load	X 3~5	X 2	Fan, Fridge	150W Fridge	450-750VA (W)	300VA (W)

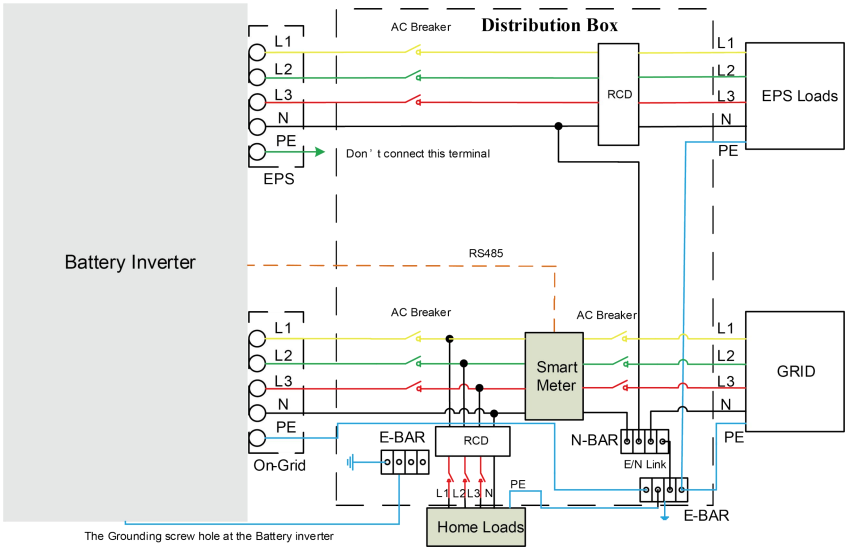
*Unipolar load is not supported.

Half-wave load is not supported.

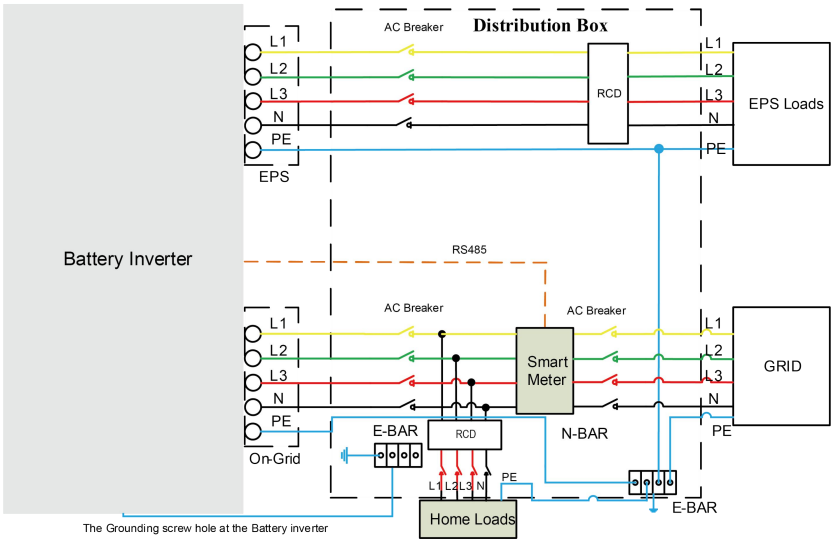
For some motor loads, the starting current may be far more than 5 times the current, which is also not supported.

6.14 System Connection Diagrams

For countries such as **Australia, New Zealand, South Africa, etc,** please follow local wiring regulations.
According to Australian safety requirements, **the N cables of the GIRD side and EPS side must be connected together**. Otherwise, the EPS function will not work.



For countries such as **China, Germany, the Czech Republic, Italy, etc,** please follow local wiring regulations.
This diagram is an example for an application in which neutral is separated from the PE in the distribution box.



Note:The parameter requirements for external wiring shall comply with local regulations.

Model (kW)	5.0	6.0	8.0	9.9	10.0	12.0	15.0
Cable (ON-GRID)	4.0-6.0mm²			5.0-6.0mm²			
Cable (EPS)	4.0-6.0mm²			5.0-6.0mm²			
N/PE	4.0-6.0mm²			5.0-6.0mm²			

6.15 Inverter Start-Up

When starting the inverter for the first time, the country code will be set by default to the local settings. Please check with the local grid company on which Region to select (Please follow the Clause 8.2 function tree). When Region is selected, the inverter loads all the Region values for power quality response modes and grid protection settings. After the initial commission, the setting will be locked and the Country code and Power Quality Response Mode will be viewed only. Please contact FoxESS local service team to get the password to change that setting. (Authorized people only)
Once the region has been confirmed please enter the settings page, default password is '0000', select START / STOP and set it to start.

Please refer to the following steps to start up the inverter.

1.Ensure the inverter fixed well.

2.Make sure all the DC wirings and AC wirings are completed.

3.Make sure the meter is connected well.

4.Make sure the battery is connected well.

5.Make sure the external EPS contactor is connected well (if needed).

6.Make sure the BMS buttons and battery switches are off.

7.Turn on the PV/DC switch (for Hybrid only), AC breaker, EPS breaker and battery breaker.

8.Enter the settings page, default password is '0000', select START / STOP and set it to start. (long press "enter" to quickly go to the START / STOP page).

Note:

•When starting the inverter for the first time, the country code will be set by default to the local settings. Please check if the country code is correct.

•Set the time on the inverter using the button or by using the APP.

			Region A	Region B	Region C	NZ
VOLT-WATT	Voltage	Vw1	253V	250V	253V	242V
		Vw2	260V	260V	260V	250V
	(P)% OF Srated	Vw1	100%	100%	100%	100%
		Vw2	20%	20%	20%	20%
VOLT-VAR	Voltage	Vv1	207V	205V	215V	207V
		Vv2	220V	220V	230V	220V
		Vv3	240V	235V	240V	235V
		Vv4	258V	255V	255V	244V
	(P)% OF Srated	Vv1	44% Supplying	30% Supplying	44% Supplying	60% Supplying
		Vv2	0%	0%	0%	0%
		Vv3	0%	0%	0%	0%
		Vv4	60% Absorbing	40% Absorbing	60% Absorbing	60% Absorbing
Fixed PF	Fixed PF	Default	1	1	1	1
		Range	-0.8~0.8	-0.8~0.8	-0.8~0.8	-0.8~0.8
Reactive power	Reactive power	Default	0	0	0	0
		Range	-60%~60%	-60%~60%	-60%~60%	-60%~60%
Power Rate Limit	Wgra+	Default	16%	16%	16%	16%
		Range	5%-100%	5%-100%	5%-100%	5%-100%
	Wgra-	Default	16%	16%	16%	16%
		Range	5%-100%	5%-100%	5%-100%	5%-100%
Protection Setting	10 Mins Voltage	V	258V	258V	258V	249V
Freq Derate set	OVF	START	50.25Hz	50.15Hz	50.5Hz	50.2Hz
		STOP	52HZ	52Hz	53Hz	52Hz
	UNF	START	49.75Hz	49.85Hz	49.5Hz	49.8Hz
		STOP	48Hz	48Hz	47Hz	48Hz

- **Enable/Setup Power Quality Response Modes/Generation limit**

Please refer to the Advanced Configuration Guide.

- **Setup Region code(After initial commission)**

Please press the ‘Down’ button until the inverter screen show Setting, then press the ‘Enter’ and enter the password*, then press the ‘Down’ button one time until it show On-Grid, then press the ‘Enter’ button and select the safety.

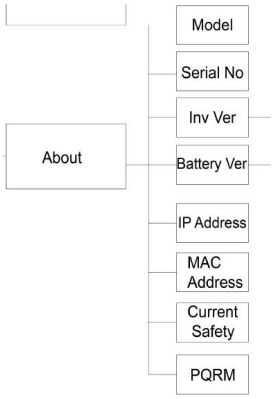
- **Check Firmware version, Region code and Power Quality Response Modes.**

Please refer to the section 8.2.

Firm ware version: About-Inv Ver

Region Code: About-Safety

Power Quality Response Modes: About-PQRM



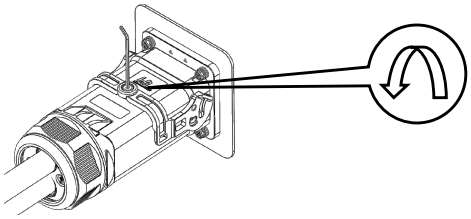
*Please ask the FoxESS local service team for the password. Authorized people only.

Note:

- ‘Safety’ relates to the region settings.
- Set the time on the inverter using the button or by using the APP.
- The internal bypass relay is closed by default, if it needs to be opened, enter the setting page, select "Internal".
- EPS function is off by default, if it needs to be opened, enter the setting page, select EPS "ON/OFF", default eps voltage/frequency is 230V and 50Hz.

AC disassembly diagram

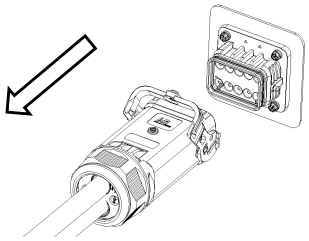
1.Loosen the screws using an S2.5 Allen wrench



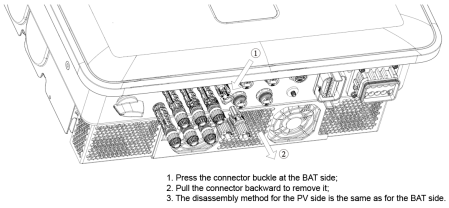
2. Open latch to unlock position (about 45°)



3. Remove the connector



PV and BAT disassembly diagram



6.16 Inverter Switch Off

Please refer to the following steps to switch off the inverter.

1. Enter the settings page, select START / STOP and set it to stop.
2. Turn off the PV/DC switch (for H3 Smart only), AC breaker, EPS breaker and battery breaker.
3. Wait 15 min before you open the upper lid (if in need of repair).

7. Firmware Upgrading

User can upgrade inverter's firmware via a U-disk.

- **Safety check**

Please ensure the inverter is steadily powered on.

Inverter must keep the battery on through whole procedure of upgrading. Please prepare a PC and make sure the size of U-disk is under 32G, and the format is fat 16 or fat 32.

⚠CAUTION
Caution! Please DO NOT apply USB3.0 U-disk on inverter USB port, the inverter USB port only support for USB2.0 U-disk.

- **Upgrading steps:**

Step 1: Please contact our service support to get the update files, and extract it into your U-disk as follow:

update/master/ H3 Smart_E_Master_Vx.xx.bin

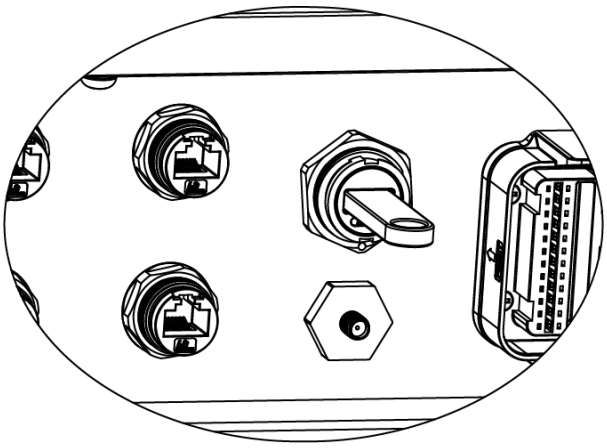
update/slave/ H3 Smart_E_Slave_Vx.xx.bin

update/manager/ H3 Smart_Manager_Vx_xx_E.bin

Note: Vx.xx is version number.

Warning: Make sure the directory is in accordance with above form strictly! Do not modify the program file name, or it may cause the inverter not work anymore!

Step 2: Unscrew the waterproof lid and insert U-disk into the "USB" port at the bottom of the inverter.



Step 3: The LCD will show the selection menu. Then press up and down to select the one that you want to upgrade and press "OK" to confirm to upgrade.

Step 4: After the upgrade is finished, pull out the U-disk. Screw the waterproof lid.

- **local upgrading:**

USB Upgrade Operation Guide (Apply to H3 Smart)

Introduction: The inverter is a high-tech integrated system with a CPU controller, which requires maintenance and upgrade. The upgrade is easy to operate with by end user or installer, upgrade files will be provided by manufacturer, please prepare everything ready before performing this upgrade.

**The same procedure is used for H1/AC1/H3 Smart charger.*

Preparations:

1) Prepare one USB 2.0 with memory less than 32G (USB 3.0 incompatibility)

Edit	USB 2.0	USB 3.0
	★★★½☆ (385 ratings)	★★★★☆ (457 ratings)
		
Released	April 2000	November 2008
Speed	High Speed or HS, 480 Mbps (Megabits per second)	10 times faster than USB 2.0. Super Speed or SS, 4.8 Gbps (Giga bits per second)
Signaling Method	Polling mechanism i.e can either send or receive data (Half duplex)	Asynchronous mechanism i.e. can send and receive data simultaneously (Full duplex)
Edit	**USB 2.0**	**USB 3.0**
Power Usage	Up to 500 mA	Up to 900 mA. Allows better power efficiency with less power for idle states. Can power more devices from one hub.
Number of wires within the cable	4	9
Standard-A Connectors	Grey in color	Blue in color
Standard-B Connectors	Smaller in size	Extra space for more wires

2) Install the USB disk on your laptop, open it and create a folder named‘update’

3) Create another three separate subfolders named ‘manager’ ‘master’ ‘slave’under ‘update’ folder.

4) Put the upgrade file into corresponding folder as shownbelow

* Formate fo the file name: Model_Firmware type_Vx_xx

File names example:

U:\update\master\H3 Smart_Master_Vx_xx

U:\update\slave\H3 Smart_Slave_Vx_xx

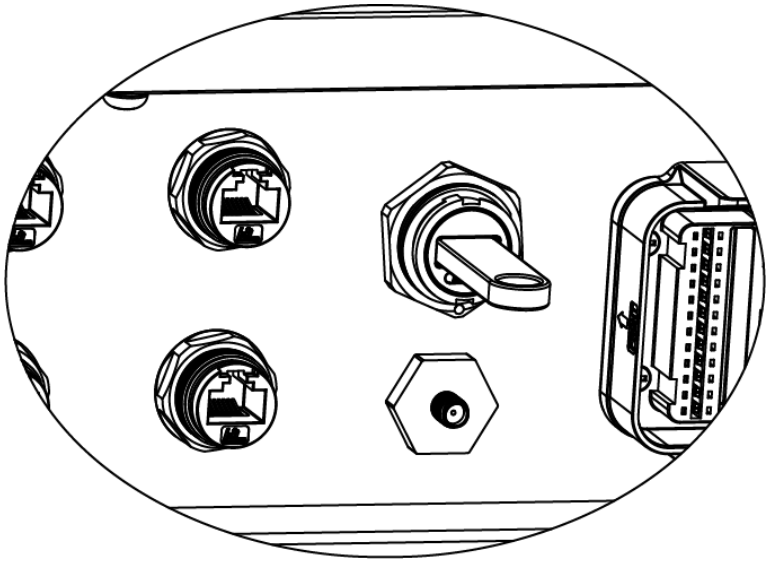
U:\update\manager\H3 Smart_Manager_Vx_xx



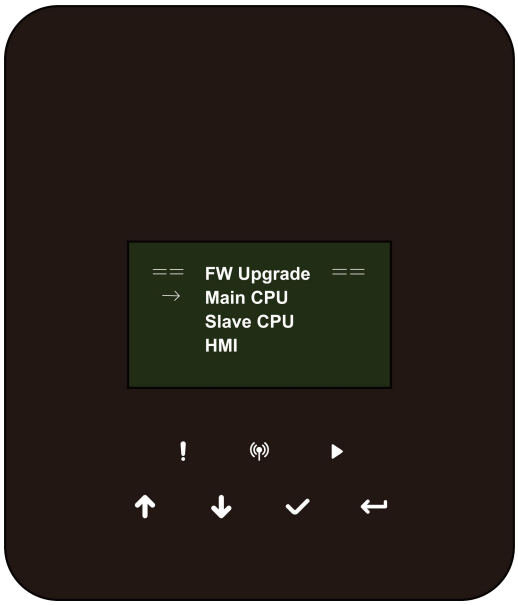
5) Prepare a slotted screwdriver for removing the upgrade portcover.

Upgrade procedure:

1. Turn off AC breaker (main circuit breaker) firstly then turn off DC breaker, make sure the inverter is powered off.
2. Remove the upgrade port cover with a screwdriver.
3. Plug in the USB disk.



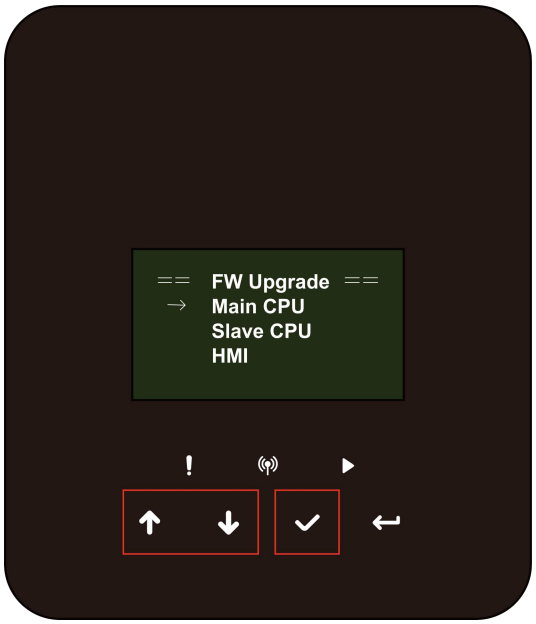
4. Only turn on DC breaker (**make sure PV voltage is above 120V**) wait for 10 seconds, the inverter screen will show as below:



5. If you want to upgrade the inverter firmware, click “up” or “down” to choose the targeted firmware, then click “enter” to start the upgrade. The upgrade will proceedlike.
below:

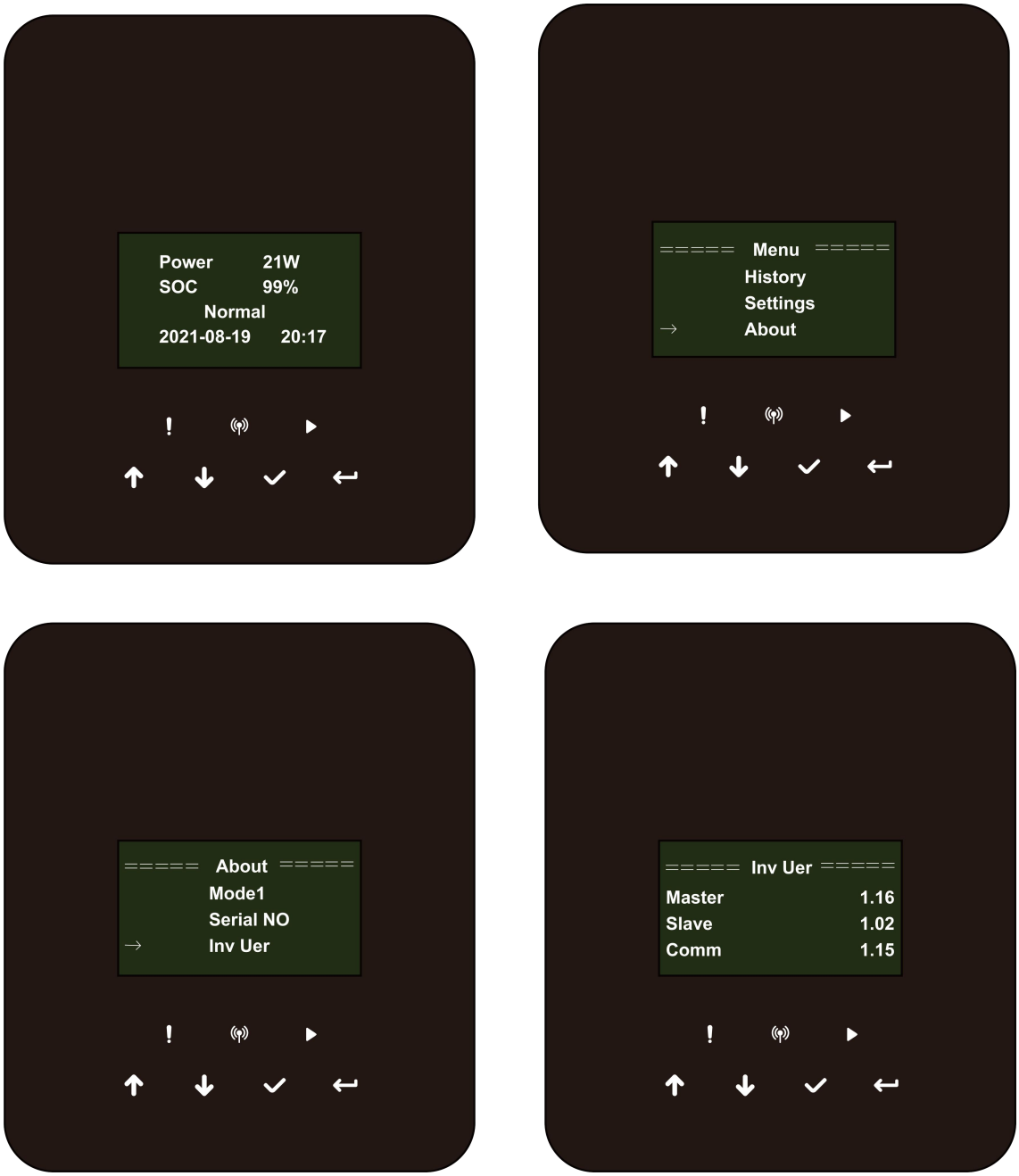
NOTE: Main CPU is “master”, Slave CPU is “slave”, HMI is “manager”.





6. Remove the USB disk after upgrade completed. Follow the procedure blew and click the option to view the version:

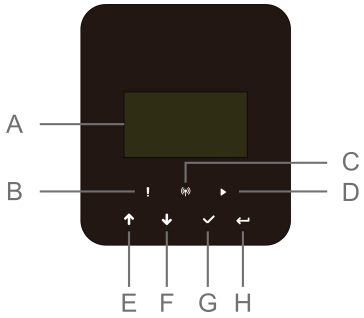
Menu -> About -> Inv Ver



7. Turn on AC &DC breaker. If you updated the HMI, long press the “enter” and click “set” to turn on the inverter. Make sure the inverter can enter **Normal State**.

8. Operation

8.1 Control Panel



Object	Name	Function
A	LCD screen	Display the information of the inverter.
B	Indicator LED	Red: The inverter is in fault mode.
C		Blue: The inverter is normally connected to the battery.
D		Green: The inverter is in normal state.
E	Function button	Up button: Move cursor to upside or increase value.
F		Down button: Move cursor to downside or decrease value.
G		OK button: Confirm the selection.
H		Return button: Return the previous operation.

1. Press and hold the "√" button on the top of the screen and select "stop" to stop the machine.
2. Disconnect the AC and eps vacs.
3. Rotate DC SWITCH to the off state.
4. Turn off the buttons and control switches on the battery.
5. Wait for the screen on top of the machine to go off.
6. Wait for 15 minutes, this is to ensure that the capacitors inside the machine discharge.
7. Use a current clamp to make sure there is no current on the DC line.
8. Using the tool on the DC terminal, press the two snaps on the DC terminal and pull it outward with force at the same time.
9. Make sure there is no PV positive terminal and no voltage above the PV negative terminal, use a multimeter to measure.
10. Also use a multimeter to measure the PV positive and PV negative terminals to the PE line above the voltage no voltage.

Earth Fault

The inverter complies with the grounding fault alarm monitoring requirements of IEC 62109-2, Section 13.9. In the event of a grounding fault alarm, the inverter screen will display the fault code "Isolation Fault," and the red LED indicator will light up. Additionally, a notification will be received in the application. Meanwhile, the entire system will be powered off.

The specific phenomenon is:

1、LCD screen displays 'Earth fault'.

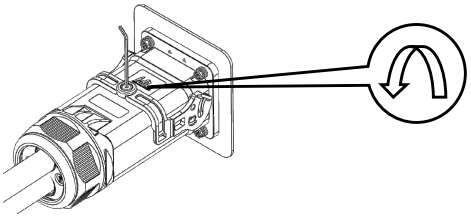
2. Reports 'Earth fault' on the web page.

3. APP will send a warming information of Earth fault.

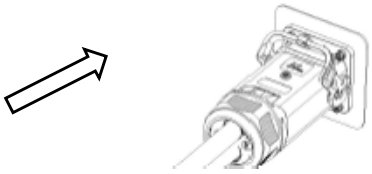
Note:If a ground fault alarm occurs, contact the installer immediately. Do not attempt to operate or touch the product until the fault is fully cleared.

11. Use a tool to disconnect the AC terminal and the terminal for communication. AC disassembly diagram

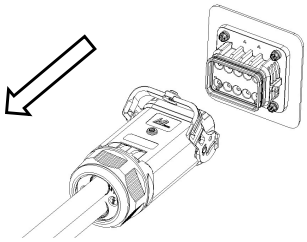
1.Loosen the screws using an S2.5 Allen wrench



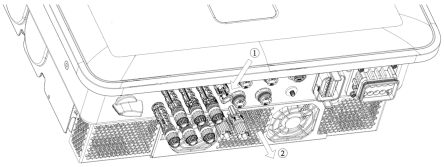
2. Open latch to unlock position (about 45°)



3. Remove the connector



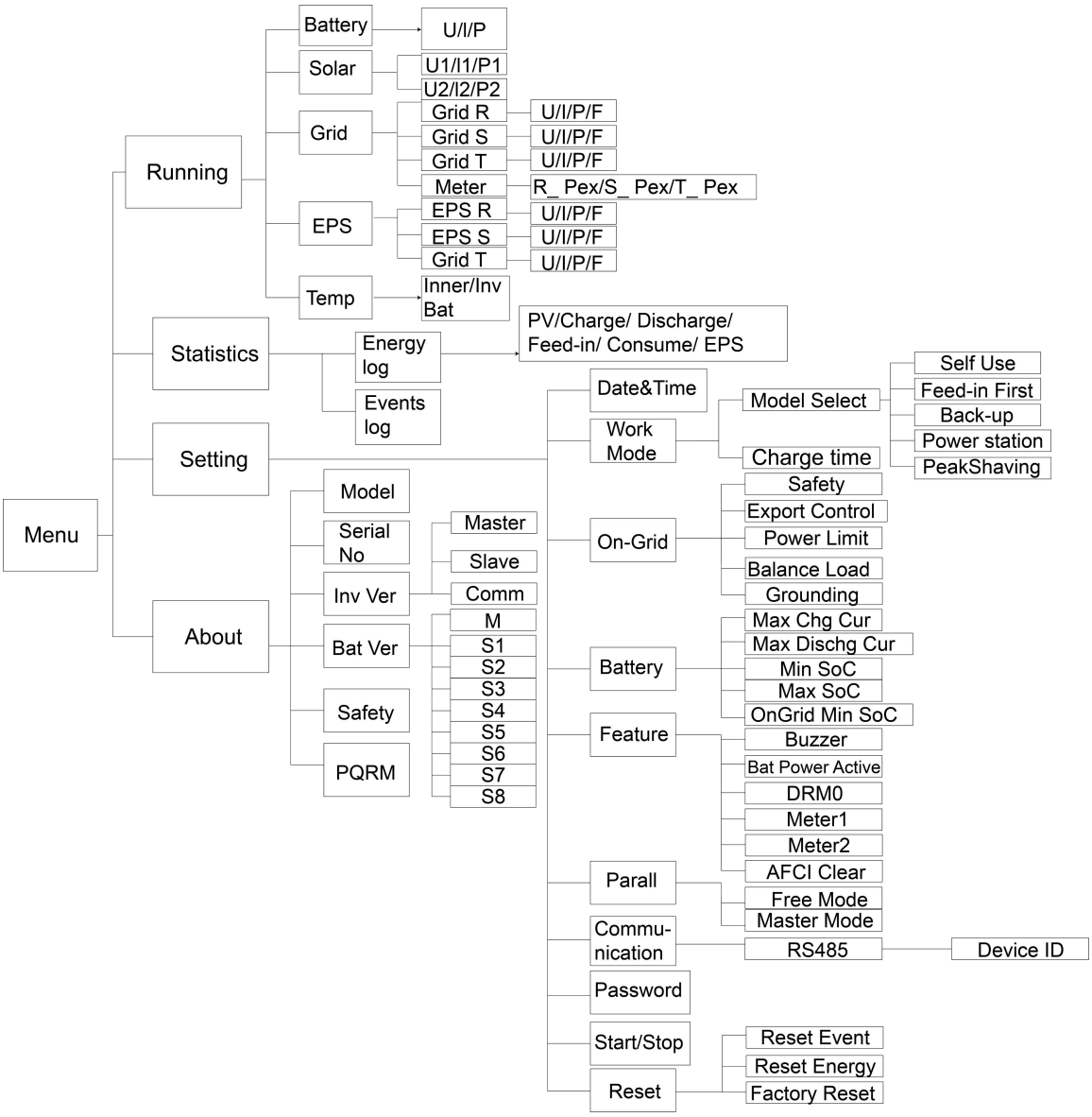
PV and BAT disassembly diagram



1. Press the connector buckle at the BAT side;
2. Pull the connector backward to remove it;
3. The disassembly method for the PV side is the same as for the BAT side.

8.2 Function Tree

- Single machine operation mode



9. Maintenance

This section contains information and procedures for solving possible problems with the inverters and provides you with troubleshooting tips to identify and solve most problems that can occur.

9.1 Alarm List

Fault Code	Solution
Grid Lost Fault	Grid is lost. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
Grid Volt Fault	Grid voltage out of range. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
Grid Freq Fault	Grid frequency out of range. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
PLL_ OverTime	Three-phase system access single-phase AC. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
10min Volt Fault	The grid voltage is out of range for the last 10 Minutes. • System will reconnect if the utility is back to normal. • Or seek help from us, if not go back to normal state.
SW Inv Cur Fault	Output current high detected by software. To upgrade to the latest software, at least ensure that the master is upgraded to 1.69 or above. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
DCI Fault	DC component is out of limit in output current. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
HW Inv Cur Fault	Output current high detected by hardware. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
SW Bus Vol Fault	Bus voltage out of range detected by software. Please check whether the N line is connected to the GRID port of the inverter. To upgrade to the latest software, at least ensure that the master is upgraded to 1.69 or above. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Bat Volt Fault	Battery voltage fault. • Check if the battery input voltage is within the normal range. • Or seek help from us.

SW Bat Cur Fault	Battery current high detected by software. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Iso Fault	The isolation is failed. • Please check if the insulation of electric wires is damaged. • Wait for a while to check if back to normal. • Or seek for help from us.
Res Cur Fault	The residual current is high. • Please check if the insulation of electric wires is damaged. • Wait for a while to check if back to normal. • Or seek for help from us.
Pv Volt Fault	PV voltage out of range. • Please check the output voltage of PV panels. • Or seek for help from us.
SW Pv Cur Fault	PV input current high detected by software. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Temp Fault	The inverter temperature is high. • Please check if the environment temperature. • Wait for a while to check if back to normal. • Or seek for help from us.
Ground Fault	The ground connection is failed. • Check the voltage of neutral and PE. • Check AC wiring. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Over Load Fault	Over load in on grid mode. • Please check if the load power exceeds the limit. • Or seek for help from us.
Eps Over Load	Over load in off grid mode. • Please check if the eps load power exceeds the limit. • Or seek for help from us.
Bat Power Low	The battery power is low. • Wait the battery to be recharged. • Or seek for help from us.
HW Bus Vol Fault	Bus voltage out of range detected by hardware. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
HW Pv Cur Fault	PV input current high detected by hardware. Check whether PV positive and negative are connected. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.

HW Bat Cur Fault	Battery current high detected by hardware. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
SCI Fault	The communication between master and manager is fail. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
MDSP SPI Fault	The communication between master and slave is fail. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
MDSP Smpl Fault	The master sample detection circuit is failed. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Res Cur HW Fault	Residual current detection device is failed. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Inv EEPROM Fault	The inverter eeprom is fault. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
PvCon Dir Fault	The PV connection is reversed. • Check if the positive pole and negative pole of PV are correctly connected. • Or seek help from us.
Bat Relay Open	The battery relay keeps open. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Bat Relay Short Circuit	The battery relay keeps close. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Bat Buck Fault	The battery buck circuit mosfet is fail. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Bat Boost Fault	The battery boost circuit mosfet is fail or The relay on the battery side of the inverter is not closed. To upgrade to the latest software, at least ensure that the master is upgraded to 1.69 or above. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Eps Relay Fault	The eps relay is failed. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
BatCon Dir Fault	The battery connection is reversed. • Check if the positive pole and negative pole of battery are correctly connected. • Or seek help from us.

Grid Relay Fault	The grid relay keeps open or close. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
RDSP SPI Fault	The communication between master and slave is fail. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
RDSP Smpl Fault	The slave sample detection circuit is failed. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
ARM EEPROM Fault	The manager eeprom is fault. • Disconnect PV, grid and battery, then reconnect. • Or seek help from us, if not go back to normal state.
Meter Lost Fault	The communication between meter and inverter is interrupted. • Check if the communication cable between meter and inverter is correctly and well connected.
BMS Lost	The communication between BMS and inverter is interrupted. • Check if the communication cable between BMS and inverter is correctly and well connected.
Bms Ext Fault	The communication between BMS and inverter is interrupted. • Check if the communication cable between BMS and inverter is correctly and well connected.
Bms Int Fault	DIP switch at the wrong position; The communication between battery packs is interrupted. • Move the DIP switch to the correct position; • Check if the communication cable between battery packs is correctly and well connected.
Bms Volt High	Battery over voltage. • Please contact battery supplier.
Bms Volt Low	Battery under voltage. • Please contact battery supplier.
Bms ChgCur High	Battery charge over current. • Please contact battery supplier.
Bms DchgCur High	Battery discharge over current. • Please contact battery supplier.
Bms Temp High	Battery over temperature. • Please contact battery supplier.
Bms Temp Low	Battery under temperature. • Please contact battery supplier.

BmsCellImbalance	The capacities of cells are different. • Please contact battery supplier.
Bms HW Protect	Battery hardware under protection. • Please contact battery supplier.
BmsCircuit Fault	Bms hardware circuit fault. • Please contact battery supplier.
Bms Insul Fault	Battery insulation fault. • Please contact battery supplier.
BmsVoltsSen Fault	Battery voltage sensor fault. • Please contact battery supplier.
BmsTempSen Fault	Battery temperature sensor fault. • Please contact battery supplier.
BmsCurSen Fault	Battery current sensor fault. • Please contact battery supplier.
Bms Relay Fault	Battery relay fault. • Please contact battery supplier.
Bms Type Unmatch	The capacity of battery packs is different. • Please contact battery supplier.
Bms Ver Unmatch	The software between slaves are different. • Please contact battery supplier.
Bms Mfg Unmatch	The cell manufacture is different. • Please contact battery supplier.
Bms SwHw Unmatch	The slave software and hardware are not match. • Please contact battery supplier.
Bms M&S Unmatch	The software between Master and Slave are not match. • Please contact battery supplier.
Bms ChgReq NoAck	No action for charging request. • Please contact battery supplier.

9.2 Troubleshooting and Routine Maintenance

- Troubleshooting

a. Please check the fault message on the System Control Panel or the fault code on the inverter information panel. If a message is displayed, record it before doing anything further.

b. Attempt the solution indicated in table above.

c. If your inverter information panel is not displaying a fault light, check the following to make sure that the current state of the installation allows for proper operation of the unit:

(1) Is the inverter located in a clean, dry, adequately ventilated place?

(2) Have the DC input breakers opened?

(3) Are the cables adequately sized?

(4) Are the input and output connections and wiring in good condition?

(5) Are the configurations settings correct for your particular installation?

(6) Are the display panel and the communications cable properly connected and undamaged?

Contact Customer Service for further assistance. Please be prepared to describe details of your system installation and provide the model and serial number of the unit.

- Maintenance checking list

During the process of using the inverter, the responsible person shall examine and maintain the machine regularly. The required actions are as follows.

- Check that if the cooling fins at the rear of the inverters are collecting dust/dirt, and the machine should be cleaned when necessary. This work should be conducted periodically.
- Check that if the indicators of the inverter are in normal state, check if the display of the inverter is normal. These checks should be performed at least every 12 months.
- Check if the input and output wires are damaged or aged. This check should be performed at least every 12 months.
- Get the inverter panels cleaned and their security checked at least every 6 months.

Note: Only qualified individuals may perform the following works.

10. Decommissioning

10.1 Dismantling the Inverter

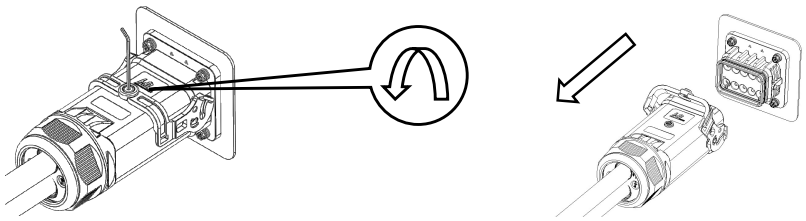
Step 1: Turn off the DC switch.

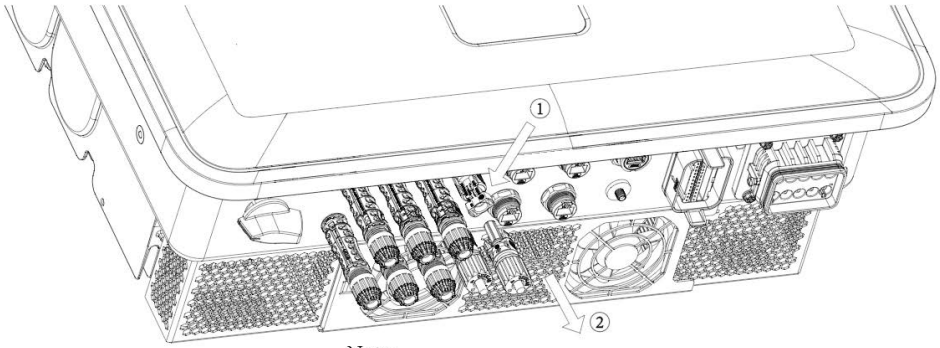
Step 2: Power off the battery. For detailed battery power-off operations, please refer to the accompanying battery user manual.

Step 3: Wait for 15 minutes, then remove the connections according to the diagram below.

- Disconnect the inverter from DC (for H3 Smart only) and Battery input and Output connectors.
- Disconnect communication and optional connection wirings.

Remove AC/PV/Battery connectors diagram:





Note:
1. Press the connector buckle at the BAT side;
2. Pull the connector backward to remove it;
3. The disassembly method for the PV side is the same as for the BAT side.

10.2 Packaging

If possible, please pack the inverter with the original packaging. If it is no longer available, you can also use an equivalent box that meets the following requirements.

- Suitable for loads more than 30 kg.
- Contains a handle.
- Can be fully closed.

10.3 Storage and Transportation

Store the inverter in dry place where ambient temperatures are always between -40°C - + 70°C. Take care of the inverter during the storage and transportation; keep less than 4 cartons in one stack. When the inverter or other related components need to be disposed of, please ensure it is carried out according to local waste handling regulations. Please be sure to deliver any inverter that needs to be disposed from sites that are appropriate for the disposal in accordance with local regulations.

If you have any questions, please contact your local after-sales service or send an email to: service@fox-ess.com

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